| | KHALIL MOHSENI | | | |
|--|--|---|--|--|
| | Commissioner of Financial Protection and Innovation | | | |
| | COLLEEN MONAHAN | | | |
| Deputy Commissioner | | | | |
| | THERESA LEETS Assistant Chief Counsel MARISA I. URTEAGA-WATKINS (State Bar No. 236398) | | | |
| | | | | |
| | Senior Counsel Department of Financial Protection and Innova | | | |
| | ation | | | |
| | 65Î Bannon Street, Suite 300 Sacramento, California 95811 | | | |
| | Email: marisa.urteaga-watkins@dfpi.ca.gov | | | |
| | Attorneys for Complainant | | | |
| | BEFORE THE DEPARTMENT OF FIN | IANCIAL PROTECTION AND INNOVATION | | |
| | OF THE STATE OF CALIFORNIA | | | |
| | In the Matter of: |) | | |
| | THE COMMISSIONER OF FINANCIAL |)) CONSENT ORDER | | |
| | PROTECTION AND INNOVATION, |) | | |
| | Complainant, |) | | |
| | V. |) | | |
| | | | | |
| | SIGNAL 88, LLC., |) | | |
| | Respondent. | | | |
| | Respondent. | | | |
| | | | | |
| | | | | |
| | This Consent Order is entered into bety | ween the Commissioner of Financial Protection and | | |
| | Innovation (Commissioner) and Signal 88, LL | C. (Signal) (collectively the Parties) and is made with | | |
| | respect to the following facts: | | | |
| | | I. | | |
| | | | | |
| | <u> </u> | Recitals | | |
| | A. The Commissioner is the head of | of the Department of Financial Protection and | | |
| | Innovation (Department) and is responsible for administering and enforcing the Franchise | | | |
| Investment Law (FIL) (Corp. Code, § 31000 et seq.), and registering the offer and sale of fran | | | | |
| | | | | |
| | | | | |
| All further statutory references are to the Corporations Code unless otherwise indicated. | | | | |
| | | 1 | | |

| 5 |
|----|
| 6 |
| 7 |
| 8 |
| 9 |
| 10 |
| 11 |
| 12 |
| 13 |
| 14 |
| 15 |
| 16 |
| 17 |
| 18 |
| 19 |
| 20 |
| 21 |

23

24

25

26

27

28

1

2

3

4

in California. To register a franchise, a franchisor must file an application which includes a Uniform Franchise Disclosure Document (FDD) with the Department for review and approval, in accordance with sections 31111 and 31114. The FIL requires franchisors to disclose certain material information which is intended to provide prospective franchisees with facts upon which to make an informed decision to purchase a franchise, as stated in section 31001.

- At all relevant times, Signal², was and is a Delaware limited liability company doing В. business at 3880 S. 149th Street, Suite 102, Omaha, Nebraska 68144. Signal was and is also registered as a foreign (out of state) entity doing business in California with the California Secretary of State (SOS) on or about January 29, 2015, to present. At all relevant times, Signal offers and sells home security and protection-based franchises to California consumers. At all relevant times, Signal was registered with the Department to offer and sell franchises pursuant to the FIL³.
- C. Pursuant to section 31201, it is unlawful for any person to offer or sell a franchise in this state by means of any written or oral communication not enumerated in section 31200, which includes an untrue statement of a material fact or omits to state a material fact necessary in order to make the statements made, in the light of the circumstances under which they were made, not misleading.
- 1. On or about December 1, 2020, Signal's registration status with the SOS was forfeited by the California Franchise Tax Board (FTB) for failure to pay the required annual limited liability tax to the State of California pursuant to California Revenue and Taxation Code section 17941⁴. When a business entity is forfeited for failure to pay tax, that entity may not defend itself in government litigation, and all private contracts made are forfeited and voidable⁵.

² Entity Name: SIGNAL 88, LLC Entity FTB ID: 201503310401/000 CA SOS No.: 201503310401

³ FIL registration dates: June 3, 2015, to April 20, 2016; June 16, 2016, to April 20, 2017; May 31, 2017, to April 20, 2018; September 18, 2018, to April 22, 2019; August 6, 2019, to April 20, 2020; May 18, 2020, to April 20, 2021; and April 20, 2021, to April 20, 2022. Thereafter, Signal was and is exempt from the filing requirement set forth in the FIL. ⁴ This annual tax is assessed to all organized and/or registered entities doing business in California. This tax is assessed in exchange for the privilege of doing business in California.

⁵ When an entity is forfeited, it may not legally transact business, sell transfer or exchange real property, file an automatic tax exemption, be issued a tax refund, start or continue a protest proceeding, legally close or dissolve your business, bring any action or defend your business in court, file or maintain an appeal before the Office of Tax Appeals, and maintain the right to use your business name. See FTB Website https://www.ftb.ca.gov/help/business/my-businessis-suspended.html as of November 20, 2025.

| Therefore, during this period, Signal could not legally perform business functions. Signal was | | | |
|---|--|--|--|
| forfeited until June 17, 2025, when Signal paid the required tax and secured a Certificate of Relief | | | |
| from Contract Voidability pursuant to California Revenue and Taxation Code section 23305.1 (d) | | | |
| from the FTB (Certificate of Relief). This Certificate of Relief provides Signal relief from the | | | |
| effects of California Revenue and Taxation Code section 23305.1 (private contract voidability). The | | | |
| Certificate of Relief relates back to December 1, 2020, through June 17, 2025. | | | |
| 2. On September 16, 2022, Guardian Angel Private Security, Inc., | | | |
| (Guardian) a California corporation in good standing, entered into a franchise agreement with Signal | | | |
| for the purchase of a Signal outlet located in Santa Clarita, California. On September 1, 2023, | | | |
| Guardian entered into a second franchise agreement with Signal for the purchase of a Signal outlet in | | | |
| Fresno, California. At the time of execution, because Signal was forfeited, the Santa Clarita and | | | |

3. Signal failed to disclose to Guardian that Signal was forfeited, not in good standing with the California FTB and/or SOS, not able to lawfully transact business due to the forfeited status or otherwise. Therefore, Signal has violated Corporations Code section 31201.

Fresno franchise agreements were voidable. However, as of June 17, 2025, these agreements were

no longer voidable because of the Certificate of Relief.

- D. The Commissioner hereby finds as follows:

 Signal failed to disclose a material fact or omitted to state a material fact necessary in order to make the statements made, in the light of the circumstances under which they were made, not misleading, in violation of section 31201.
- E. NOW, THEREFORE, in consideration of the foregoing, and the terms and conditions set forth herein, the Parties agree as follows:

II.

Terms and Conditions

1. <u>Purpose.</u> This Consent Order resolves the issues set forth above before the Commissioner in a manner that avoids the expense of a hearing and other possible court proceedings, protects consumers, is in the public interest, and is consistent with the purposes and provisions of the applicable law.

- 2. <u>Desist and Refrain Order.</u> Pursuant to Corporations Code section 31406, Signal 88, LLC., is hereby ordered to desist and refrain from the violations of Corporations Code section 31201, and any other provision of the FIL. The issuance of this order is necessary, in the public interest, for the protection of investors and is consistent with the purposes, policies, and provisions of the FIL.
- 3. <u>Penalties.</u> Signal 88, LLC., shall pay the Department administrative penalties in the amount of two thousand five hundred dollars (\$2,500) for one (1) FIL violation, no later than fifteen (15) days, after the Effective Date of this Consent Order as defined in paragraph 21 (Effective Date). Failure to pay Penalties in a timely manner shall be deemed to be a material breach of this Consent Order.
- 4. <u>Waiver of Hearing Rights.</u> Signal acknowledges that the Commissioner is ready, willing, and able to proceed with the filing of an administrative enforcement action on the charges contained in this Consent Order. Signal hereby waives the right to any hearings, and to any reconsideration, appeal, or other right to review which may be afforded pursuant to the FIL, the Administrative Procedure Act (APA), the Code of Civil Procedure (CCP), or any other provision of law. Signal further expressly waives any requirement for the filing of any accusation pursuant to Government Code section 11415.60, subdivision (b). By waiving such rights, Signal effectively consents to this Consent Order and all of its terms becoming final.
- 5. <u>Failure to Comply with Consent Order.</u> Signal agrees that if it fails to comply with the Desist and Refrain Order in this Consent Order, the Commissioner may, in addition to all other available remedies it may invoke under the FIL, summarily suspend, revoke, or deny its FIL registration (if applicable). Signal stipulates to the finality of any such FIL registration suspensions, revocations, or denials that the Commissioner may order. Signal waives any notice and hearing rights to contest such summary suspensions, revocations, or denials which may be afforded under the FIL, the APA, the CCP, or any other provision of law in connection therewith.
- 6. <u>Information Willfully Withheld or Misrepresented.</u> This Consent Order may be revoked, and the Commissioner may pursue any and all remedies available under law against

Signal, if the Commissioner discovers that Signal knowingly or willfully withheld or misrepresented information used for and relied upon in this Consent Order.

- 7. <u>Future Actions by Commissioner.</u> If Signal fails to comply with any terms of the Consent Order, the Commissioner may institute proceedings for any and all violations otherwise resolved by this Consent Order. The Commissioner reserves the right to bring any future actions against Signal, or any of its partners, owners, officers, shareholders, directors, employees, or successors for any and all unknown violations of the FIL or any other law under the Commissioner's jurisdiction.
- 8. <u>Assisting Other Agencies.</u> Nothing in this Consent Order limits the Commissioner's ability to assist any other government agency (whether city, county, state, or federal) with any administrative, civil, or criminal action brought by that agency against Signal, or any other person based upon any of the activities alleged in this matter or otherwise.
- 9. <u>Headings.</u> The headings to the paragraphs of this Consent Order are inserted for convenience only and will not be deemed a part hereof or affect the construction or interpretation of the provisions hereof.
- 10. <u>Binding.</u> This Consent Order is binding on all heirs, assigns, and/or successors in interest.
- 11. Reliance. Each of the Parties represents, warrants, and agrees that in executing this Consent Order, it has relied solely on the statements set forth herein and the advice of its own counsel. Each of the Parties further represents, warrants, and agrees that in executing this Consent Order, it has placed no reliance on any statement, representation, or promise of any other party, or any other person or entity not expressly set forth herein, or upon the failure of any party or any other person or entity to make any statement, representation, or disclosure of anything whatsoever. The Parties have included this clause: (1) to preclude any claim that any party was in any way fraudulently induced to execute this Consent Order; and (2) to preclude the introduction of parol evidence to vary, interpret, supplement, or contradict the terms of this Consent Order.
- 12. <u>Waiver, Amendments, and Modifications.</u> No waiver, amendment, or modification of this Consent Order will be valid or binding unless it is in writing and signed by each of the

Parties. The waiver of any provision of this Consent Order will not be deemed a waiver of any other provision. No waiver by either Party of any breach of, or of compliance with, any condition or provision of this Consent Order by the other Party will be considered a waiver of any other condition or provision or of the same condition or provision at another time.

- 13. <u>Full Integration.</u> This Consent Order is the final written expression and the complete and exclusive statement of all the agreements, conditions, promises, representations, and covenant between the Parties with respect to the subject matter hereof, and supersedes all prior or contemporaneous agreements, negotiations, representations, understandings, and discussions between and among the Parties, their respective representatives, and any other person or entity with respect to the subject matter covered hereby.
- 14. <u>Governing Law.</u> This Consent Order will be governed by and construed in accordance with California law. Each of the Parties hereto consents to the jurisdiction of such court, and hereby irrevocably waives, to the fullest extent permitted by law, the defense of an inconvenient forum to the maintenance of such action or proceeding in such court.
- 15. <u>Counterparts.</u> This Consent Order may be executed in one or more separate counterparts, each of which when so executed, shall be deemed an original. Such counterparts shall together constitute a single document.
- 16. <u>Effect Upon Future Proceedings.</u> If Signal applies for any license, registration, permit, or qualification under the Commissioner's current or future jurisdiction, or is the subject of any future action by the Commissioner to enforce this Consent Order, then the subject matter hereof shall be admitted for the purpose of such application(s) or enforcement proceeding(s).
- 17. <u>Voluntary Agreement.</u> Signal enters into this Consent Order voluntarily and without coercion and acknowledges that no promises, threats, or assurances have been made by the Commissioner or any officer, or agent thereof, about this Consent Order. The Parties each represent and acknowledge that he, she, or it is executing this Consent Order completely voluntarily and without any duress or undue influence of any kind from any source.
- 18. <u>Notice.</u> Any notice required under this Consent Order shall be provided to each party at the following addresses:

| To Signal 88, LLC: | Joseph A. Brooks, Esq. Fisher Zucker LLC 21 South 21st Street Philadelphia, Pennsylvania 19103 jbrooks@fisherzucker.com |
|-------------------------------------|--|
| To the Commissioner: | Marisa I. Urteaga-Watkins, Esq, Department of Financial Protection and Innovation 651 Bannon Street, Suite 300 Sacramento, California 95811 marisa.urteaga-watkins@dfpi.ca.gov |
| 19. <u>Signatures.</u> A fax, | scanned, or electronic signature shall be deemed the same as an |
| original signature. | |
| 20. <u>Public Record.</u> Sig | gnal hereby acknowledges that this Consent Order is and will be a |
| matter of public record. | |
| 21. <u>Effective Date.</u> Th | is Consent Order shall become final and effective when signed by |
| all Parties and delivered by the Co | ommissioner's agent via e-mail to Signal's agent, Joseph A. |
| Brooks, Esq., at jbrooks@fisherzu | acker.com. |
| 22. <u>Authority to Sign.</u> | Each signatory hereto covenants that he/she possesses all |
| necessary capacity and authority t | o sign and enter into this Consent Order and undertake the |
| obligations set forth herein. | |
| Dated: <u>12/23/2025</u> | KHALIL MOHSENI Commissioner of Financial Protection and Innovation |
| Dated: <u>12/23/2025</u> | By: COLLEEN MONAHAN Deputy Commissioner SIGNAL 88, LLC. By: REED NYFFELER |
| | Chief Executive Officer |