

1 BEFORE THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION
2 OF THE STATE OF CALIFORNIA
3

4 In the Matter of:) DCLA LICENSE NO.: 12262-99
5 THE COMMISSIONER OF FINANCIAL)
6 PROTECTION AND INNOVATION,) ORDER SUMMARILY REVOKING DEBT
7) COLLECTION LICENSING ACT LICENSE
8 Complainant,)
9) (Cal. Fin. Code § 100020(d))
10 v.)
11 CAPITAL CREDIT & COLLECTION)
12 SERVICE, INC,)
13 Respondent.)
14

15 The Complainant, the Commissioner of Financial Protection and Innovation
16 (Commissioner) of the Department of Financial Protection and Innovation (Department), finds that:

17 1. The Commissioner has jurisdiction over the licensing and regulation of persons
18 engaged in the business of debt collection in California under the Debt Collection Licensing Act
19 (DCLA) (Cal. Fin. Code §§ 100000-100025) and the rules and regulations promulgated thereunder.

20 2. CAPITAL CREDIT & COLLECTION SERVICE, INC (Respondent) has the
21 Nationwide Multistate Licensing System & Registry (NMLS)¹ ID number 1741766.

22 3. Respondent is a debt collector licensed by the Commissioner under the DCLA with
23 license number(s) 12262-99.

24 4. Respondent's principal place of business is 10200 SW EASTRIDGE ST STE 201,
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27 ¹ NMLS stands for Nationwide Multistate Licensing System & Registry and is the system of record for non-depository,
28 financial services licensing or registration in participating agencies, including the District of Columbia and U.S.
Territories of Puerto Rico, the U.S. Virgin Islands, and Guam. In these jurisdictions, NMLS is the official system for
companies and individuals seeking to apply for, amend, renew and surrender licenses authorities managed through
NMLS.

1 PORTLAND, OR 97225.

2 5. Pursuant to California Financial Code section 100020(a) each licensee shall pay to
3 the Commissioner its pro rata share of all costs and expenses reasonably incurred in the
4 administration of this division, as estimated by the Commissioner, for the ensuing year and any
5 deficit actually incurred or anticipated in the administration of the division in the year in which the
6 annual fee is levied (Annual Assessment).

7 6. On or around September 30, 2025, pursuant to California Financial Code section
8 100020(b) the Department duly notified Respondent via NMLS the amount of the annual fee
9 schedule that will take effect on January 1, 2026, and that if the payment is not made by January 1,
10 2026, the Commissioner shall assess and collect a penalty, in addition to the fee, of 1 percent of the
11 assessment for each month or part of a month that the payment is delayed or withheld (Agency Fee
12 Invoice). Moreover, the Agency Fee Invoice further notified Respondent that failure to pay the
13 Annual Assessment may result in an order to summarily suspend or revoke the Debt Collection
14 License Act license pursuant to California Financial Code section 100020(d).

15 7. On or around December 19, 2025, the Department again notified Respondent that
16 failure to pay the Annual Assessment on or before January 1, 2026 may result in an order to
17 summarily suspend or revoke the Debt Collection License Act license in addition to the mandatory
18 penalty to be assessed and collected pursuant to California Financial Code section 100020(b).

19 8. As of the date of this Order Respondent has failed to pay the Annual Assessment
20 and/or penalty assessed pursuant to California Financial Code section 100020(a) and (b).

21 NOW, GOOD CAUSE APPEARING THEREFORE, Respondent's California Debt
22 Collection License Act license number(s) 12262-99 is hereby revoked pursuant to California
23 Financial Code section 100020(d) and will immediately be placed in suspended status on NMLS
24 unless and until the Annual Assessment and any penalty is received in good funds by the
25 Department via NMLS within 30 days from the date of this Order. Failure to make this payment as
26 directed will result in your license status on NMLS being changed to revoked. On the effective date
27 of this Order, you are hereby ordered and directed to discontinue engaging in the business of
28 collecting debt in this state pursuant to this division.

1 California Financial Code section 100020(d) states:

2 If a licensee fails to pay the annual fees on or before January 1, the
3 commissioner may by order summarily suspend or revoke the license
4 issued to the licensee. If, after an order is made, a request for hearing is
5 filed in writing within 30 days, and a hearing is not held within 60 days
6 thereafter, the order is deemed rescinded as of its effective date. During
7 any period when the license is revoked or suspended, a licensee shall not
8 engage in the business of collecting debt in this state pursuant to this
9 division except as may be permitted by order of the commissioner.
10 However, the revocation, suspension, or surrender of a license shall not
11 affect the powers of the commissioner as provided in this division.

12 This Order is to remain in full force and effect until the further written order of the
13 Commissioner.

14
15 Dated: January 7, 2026
16 Sacramento, California

17 KHALIL MOHSENI
18 Commissioner of Financial Protection and Innovation

19 By _____
20 Electronic Signature by Herb Thompson
21 Acting Deputy Commissioner
22 Debt Collection Licensing Act

