

BEFORE THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION
OF THE STATE OF CALIFORNIA

<p>In the Matter of:</p> <p>THE COMMISSIONER OF FINANCIAL PROTECTION AND INNOVATION,</p> <p style="padding-left: 40px;">Complainant,</p> <p style="padding-left: 80px;">v.</p> <p>LANDMARK COLLECTION SERVICES,</p> <p style="padding-left: 40px;">Respondent.</p>	<p>)</p> <p>)</p> <p>)</p> <p>)</p> <p>)</p> <p>)</p> <p>)</p> <p>)</p>	<p>DCLA LICENSE No.: 10992-99</p> <p>FINAL ORDER ASSESSING ADMINISTRATIVE PENALTIES</p> <p>(Cal. Fin. Code §§ 90012(c), 90015(c))</p>
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The Commissioner of Financial Protection and Innovation (Commissioner) finds that:

I.

STATEMENT OF FACTS

- A. Landmark Collection Services (Respondent) has the Nationwide Multistate Licensing System & Registry (NMLS)¹ ID number 2254154.
- B. Respondent is a debt collector licensed by the Commissioner under the DCLA with license number 10992-99.
- C. Respondent’s principal place of business is 837 Arnold Drive, Suite 320, Martinez, CA 94553.
- D. Pursuant to California Financial Code section 100020(a) each licensee shall pay to the Commissioner its pro rata share of all costs and expenses reasonably incurred in the administration of this division, as estimated by the Commissioner, for the ensuing year and any

¹ NMLS stands for Nationwide Multistate Licensing System & Registry and is the system of record for non-depository, financial services licensing or registration in participating agencies. including the District of Columbia and U.S. Territories of Puerto Rico, the U.S. Virgin Islands, and Guam. In these jurisdictions, NMLS is the official system for companies and individuals seeking to apply for, amend, renew and surrender licenses authorities managed through NMLS.

1 deficit actually incurred or anticipated in the administration of the division in the year in which the
2 annual fee is levied (Annual Assessment).

3 E. On or around September 30, 2025, pursuant to California Financial Code section
4 100020(b) the Department duly notified Respondent via NMLS the amount of the annual fee
5 schedule that will take effect on January 1, 2026, and that if the payment is not made by January 1,
6 2026, the Commissioner shall assess and collect a penalty, in addition to the fee, of 1 percent of the
7 assessment for each month or part of a month that the payment is delayed or withheld (Agency Fee
8 Invoice). Moreover, the Agency Fee Invoice further notified Respondent that failure to pay the
9 Annual Assessment may result in an order to summarily suspend or revoke the Debt Collection
10 License Act license pursuant to California Financial Code section 100020(d).

11 F. On or around December 19, 2025, the Department again notified Respondent that
12 failure to pay the Annual Assessment on or before January 1, 2026, may result in an order to
13 summarily suspend or revoke the Debt Collection License Act license in addition to the mandatory
14 penalty to be assessed and collected pursuant to California Financial Code section 100020(b).

15 G. As of January 7, 2026, Respondent failed to pay the Annual Assessment and/or
16 penalty assessed pursuant to California Financial Code section 100020(a) and (b).

17 H. Therefore, on January 7, 2026, the Commissioner issued a Notice of Intent to Issue an
18 Order Assessing Administrative Penalties and Statement in Support Pursuant to California Financial
19 Code sections 90012(b) and (c)(1)(A)(ii) and 90015(c) in the amount of twenty-five thousand dollars
20 (\$25,000). (Notice of Intent).

21 I. To date, Respondent has not requested a hearing, and the statutory time period to
22 request a hearing has expired.

23 J. The Notice of Intent previously served upon Respondent is incorporated herein by
24 reference and sets forth the basis for this order.

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II.

FINAL ORDER ASSESSING ADMINISTRATIVE PENALTIES

WHEREFORE, GOOD CAUSE APPEARING, the Commissioner orders administrative penalties against Respondent in the amount of \$25,000.00.

The administrative penalties levied totaling the amount of \$25,000.00 shall be due and payable to the Department of Financial Protection and Innovation within 15 days of service of this Final Order via NMLS. Notice of the payment shall concurrently be sent to the attention of:

DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION

Herb Thompson, Acting Deputy Commissioner

651 Bannon Street, Suite 300

Sacramento, CA 95811

This Final Order Assessing Administrative Penalties is the final decision of the Commissioner pursuant to California Financial Code sections 90015(c) and 90012(b).

Dated: January 26, 2026
Sacramento, California

KHALIL MOHSENI
Commissioner of Financial Protection and Innovation



By _____
Electronic Signature by HERB THOMPSON
Acting Deputy Commissioner
California Consumer Financial Protection Law