# STATE OF CALIFORNIA BUSINESS, TRANSPORTATION AND HOUSING AGENCY DEPARTMENT OF CORPORATIONS

TO: Faas Financial, Inc.

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Faas Financial, Inc., doing business as FFI Payday Loans

Faas Enterprises, Inc.

Faas Enterprises, Inc., doing business as Cash 4 Checks,

Faas Enterprises, Inc., doing business as Check Cashing Center,

Faas Enterprises, Inc., doing business as FFI Payday Loans

Faas Enterprises, Inc., doing business as FFI Payday Loans.com

18841 Sunnyview Circle

Yorba Linda, California 92886

### **DESIST AND REFRAIN ORDER**

(California Financial Code sections 22100, 22154, 22161, 22162, 22163, 22305, 22307, 22311, 22327, 23005, 23026, 23027, 23035, 23036, 23037)

### **CITATIONS**

(Financial Code section 23058)

The California Corporations Commissioner ("Commissioner") finds that:

- 1. The California Department of Corporations ("Department") is responsible for enforcing provisions of the California Finance Lenders Law ("CFLL") and the California Deferred Deposit Transaction Law ("CDDTL") found respectively in California Financial Code sections 22000 and 23000 et seq. All future references herein to sections are to provisions of California Financial Code. The Commissioner is authorized to pursue administrative actions and remedies against licensees that engage in violations of the CFLL and the CDDTL.
- 2. In 2004 and thereafter the Department issued multiple licenses to Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., and Faas Enterprises, Inc., doing business as Cash 4 Checks. The Department has never licensed Faas Enterprises, Inc., doing business as Check Cashing Center, Faas Enterprises, Inc., doing business as FFI Payday Loans or Faas Enterprises, Inc., doing business as FFI Payday Loans.com.
- 3. Leonard Faas, an individual and owner of the above-described businesses, during all relevant times, operated his businesses under their respective business names such that there exists a unity of interest, ownership, dominion and control of the foregoing businesses by Leonard Faas.

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4. Leonard Faas, on behalf of Faas Enterprises, Inc., and Faas Financial, Inc. doing business as FFI Payday Loans, when applying for CDDTL licenses signed a Declaration, designated as "Exhibit K," stating under penalty of perjury that:

I (we) have obtained and read copies of the California Deferred Deposit Transaction Law (Division 10 of the California Financial Code) and the Rules (Chapter 3, Title, 10, California Code of Regulations) and am familiar with their content: and.

I (we) agree to comply with all the provision[s] of the California Deferred Deposit Transaction Law, including any rules or orders of the Commissioner of Corporations.

- 5. Leonard Faas' Declaration (Exhibit K) also states that "by signing this declaration" the applicant hereby agrees (or attests) or declares understanding of the following items listed below:
  - 1. That the applicant hereby attests that the applicant (including officers, directors and principals) has not engaged in conduct that would be cause of denial of a license.
- 6. On December 31, 2004, a letter accompanied the Commissioner's issuance of a CDDTL license to Leonard Faas, which informed him of the following facts:

[T]here are certain obligations and responsibilities that a licensee must comply with. The following information about a licensee's obligations and responsibilities regarding certain requirements of the California Deferred Deposit Transaction Law is provided for your reference . . . a licensee should review and become familiar with all provisions of the law and rules and regulations.

- 7. Leonard Faas filed an application for a license under the CFLL in mid 2004 on behalf of Faas Financial, Inc. doing business as All City Financial, a fictitious business name that he abandoned during the application process. On July 26, 2004, Leonard Faas executed the CFLL application under penalty of perjury stating that he had read the foregoing application, including all Exhibits thereto, or filed therewith and knows the contents thereof, and that the statements therein are correct.
- 8. Leonard Faas, on behalf of Faas Financial, Inc. when applying for a CFLL license signed a Declaration, designated as "Exhibit L" stating under penalty of perjury stating that the applicant had read the CFLL and agreed to comply with all provisions of the CFLL and the rules.

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9. Faas, on behalf of Faas Financial, Inc. completed a declaration designated as "Exhibit L" to Faas Financial Inc.'s CFLL application and signed under penalty of perjury that:

I, the undersigned, authorized to act on behalf of the applicant, declare that the following statements are true and correct:

- 1. I (we) have obtained and read copies of the California Finance Lenders Law (Division 9 of the California Financial Code) and the Finance Company Rules (Chapter 3, Title, 10, California Code of Regulations) and am familiar with their content: and,
- 2. I (we) agree to comply with all the provision[s] of the California Finance Lenders Law and Finance Company Rules.
- 5. That the applicant will file with the Commissioner of Corporations an amendment to this application prior to any material change in the information contained in the application for licensure, including, without limitation, the plan of operation.
- 6. That the applicant hereby attests that the applicant (including officers, directors and principals) has not engaged in conduct that would be cause of denial of a license.
- 10. Leonard Faas applied for CFLL licenses at other locations with the Commissioner stating under penalty of perjury that Faas Financial, Inc was not using any fictitious business names for its CFLL business. However, Faas Financial, Inc. routinely used an unauthorized fictitious business names. Faas Financial, Inc. failed to operate in conformity with the CFLL application that Leonard Faas filed and the application filed with the Commissioner was false.
- 11. On January 26, 2005, a letter accompanied the Commissioner's issuance of a CFLL license to Faas Financial Inc. and directed to the attention of Leonard Faas the following:

As you know, one of the documents you provided when you filed your application for this license, was a statement that you understood certain obligations and responsibilities as a licensee under the California Finance Lenders Law. . . .

12. Leonard Faas arranged for each one of Faas Financial, Inc.'s CFLL licensed businesses to be co-located at the same address with one of his CDDTL licensed businesses under the name, Faas Financial, Inc., doing business as FFI Payday Loans. Thus, Leonard Faas' CFLL businesses operated at the same location as his CDDTL businesses.

- 13. Leonard Faas advertised "FFI Payday Loans" and also advertised "loans of up to \$600" and "FAST CASH." "FFI Payday Loans" chart shows he offered loans from \$50 to \$660 in \$25 increments. However, under the CDDTL the maximum deferred deposit transaction/payday loan is \$300.
- 14. Leonard Faas' businesses routinely engaged in use of multiple agreements to circumvent the \$300 cap on payday loans. To arrange for his advertised \$600 loan through Faas Financial, Inc. doing business as FFI Payday Loans, Leonard Faas required consumers/borrowers to execute multiple agreements one agreement with "FFI Payday Loans," for what purports to be a CFLL loan and one with "FFI Payday Loans" for what is a CDDTL agreement. Leonard Faas tied the multiple agreements together such that of the total amount, sixty percent (60%) of each transaction would be purportedly a CFLL loan and forty percent (40%) would be a deferred deposit transaction/payday loan. The CFLL and CDDTL fees were also tied together Leonard Faas advertised a combined ten percent (10%) fee for his multiple agreements. By combining the agreements Leonard Faas circumvented the \$300 maximum cap on deferred deposit transactions. By offering up to a \$600 loan with a ten percent (10%) fee Leonard Faas gained an illegal competitive advantage over other CDDTL licensees. Thus, the multiple agreements enabled Leonard Faas to charge in excess of what would be permitted if only one loan under the CFLL was given to a borrower in accordance with the CFLL provisions, which limit fees.
- 15. The "FFI Payday Loans" charts that set forth the amount of fees also falsely implied that the stated amounts for "DD Advance" and Consumer Loan" were "governed by the Department of Corporations." Faas Enterprises, Inc. is the registrant for the domain name ffipaydayloans.com. A consumer who visits the website for FFI Payday Loans' and clicks on the links to apply for a payday loan has his Internet browser directed to the website for www.cash4checks.net, which is also registered to Leonard Faas. The technical contact for the website of cash4checks.net is listed "Faas, Leonard busterpig@value.net." At all relevant times the web pages containing the consumer agreements and disclosures for ffipayloans.com and cash4checks.net lacked the required CDDTL disclosures in violation of section 23035. Faas and his companies are required to comply with the CFLL and CDDTL. Both the CFLL and CDDTL

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3 No person in connection with or incidental to the making of any loan regulated by this division may require the borrower to contract for 4 purchase, or agree to purchase, any other thing in connection with the loan. 5 16. Leonard Faas obtained multiple CDDTL and CFLL licenses by misrepresenting his 6 businesses. Leonard Faas never disclosed in any of his applications filed with the Department that 7 he would be (1) offering what he referred to as "FFI Payday Loans" of up to \$600; (2) that a 8 consumer/borrower would be required to execute multiple agreements that were tied together and 9 contingent on each other; or, (3) that he would engage in unlicensed CFLL and CDDTL activities 10 under various names. 11 17. CDDTL section 23037, in relevant part, states: 12 In no case shall a licensee do any of the following: ... 13 14 (b) Accept any collateral for a deferred deposit transaction. 15 16 insurance or any other goods or services. . . . 17 18 deferred deposit transactions. . . . 19 20 21 laws and regulations, including the provisions of this division. 22 23 deposit transactions, which in relevant part states: 24 25 shall not exceed three hundred dollars (\$300). Each deferred deposit 26 transaction shall be made pursuant to a written agreement as described in 27 subdivision (e) that has been signed by the customer and by the licensee or an authorized representative of the licensee. . . . 28

prohibit multiple loans to a borrower or making a loan or transaction contingent upon another.

CFLL section 22311, in relevant part, states:

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- (c) Before entering into a deferred deposit transaction, licensees shall distribute to customers a notice that shall include, but not be limited to, the following: . . .
  - (3) That the customer cannot be prosecuted in a criminal action in conjunction with a deferred deposit transaction for a returned check or be threatened with prosecution.
  - (4) The department's toll-free telephone number for receiving calls regarding customer complaints and concerns.
  - (5) That the licensee may not accept any collateral in conjunction with a deferred deposit transaction.
  - (6) That the check is being negotiated as part of a deferred deposit transaction made pursuant to Section 23035 of the Financial Code and is not subject to the provisions of Section 1719 of the Civil Code. No customer may be required to pay treble damages if this check does not clear.
- (d) The following notices shall be clearly and conspicuously posted in the unobstructed view of the public by all licensees in each location of a business providing deferred deposit transactions in letters not less than one-half inch in height: . . .
  - (2) The schedule of all charges and fees to be charged on those deferred deposit transactions with an example of all charges and fees that would be charged on at least a one-hundred-dollar (\$100) and a two-hundred-dollar (\$200) deferred deposit transaction, payable in 14 days and 30 days, respectively, giving the corresponding annual percentage rate. The information may be provided in a chart as follows: . . .
- (e) An agreement to enter into a deferred deposit transaction shall be in writing and shall be provided by the licensee to the customer. The written agreement shall authorize the licensee to defer deposit of the personal check, shall be signed by the customer, and shall include all of the following: . . .
  - (2) A clear description of the customer's payment obligations as required under the Federal Truth In Lending Act and its regulations.
  - (3) The name, address, and telephone number of the licensee. . . .
  - (7) An itemization of the amount financed as required under the Federal Truth In Lending Act and its regulations. . . .
  - (9) That the customer cannot be prosecuted or threatened with prosecution to collect.
  - (10) That the licensee cannot accept collateral in connection with the transaction.
  - (11) That the licensee cannot make a deferred deposit transaction contingent on the purchase of another product or service. . . .

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- (h) Under no circumstances shall a deferred deposit transaction agreement include any of the following: . . .
  - (5) Any unconscionable provision.
- 19. Fees a CDDTL licensee may charge are limited by section 23036 that states, in part:
  - (a) A fee for a deferred deposit transaction shall not exceed 15 percent of the face amount of the check. . . .
  - (c) A licensee shall not enter into an agreement for a deferred deposit transaction with a customer during the period of time that an earlier written agreement for a deferred deposit transaction for the same customer is in effect. . . .
  - (f) No amount in excess of the amounts authorized by this section shall be directly or indirectly charged by a licensee pursuant to a deferred deposit transaction.
- 20. CDDTL section 23023 prohibits licensees from operating under any other name or at any other place of business than that named in the license without the Commissioner's authorization.
- 21. Both the CFLL and CDDTL mandate specific requirements concerning advertising and fees, charges and rates. CFLL sections 22161, 22162, and 22163 require the following, respectively:

No person shall advertise, print, display, publish, distribute, or broadcast, or cause or permit to be advertised, printed, displayed, published, distributed, or broadcast in any manner, any statement or representation with regard to the business subject to the provisions of this division, including the rates, terms, or conditions for making or negotiating loans, that is false, misleading, or deceptive, or that omits material information that is necessary to make the statements not false, misleading, or deceptive, or in the case of a licensee, that refers to the supervision of the business by the state or any department or official of the state.

No licensee shall place an advertisement disseminated primarily in this state for a loan unless the licensee discloses in the printed text of the advertisement, or in the oral text in the case of a radio or television advertisement, the license under which the loan would be made or arranged.

The commissioner may require that rates of charge, if stated by a licensee, be stated fully and clearly in the manner that the commissioner deems necessary to prevent misunderstanding by prospective borrowers.

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2 false, misleading or deceptive and in relevant part, states: 3 (a) No licensee shall advertise, print, display, publish, distribute, or broadcast, or cause or permit to be advertised, printed, displayed, 4 published, distributed or broadcast, in any manner, any statement or representation with regard to the business subject to the provisions of 5 this division, including the rates, terms, or conditions for making or negotiating deferred deposit transactions, that is false, misleading, or 6 deceptive, or that omits material information that is necessary to make 7 the statements not false, misleading, or deceptive. 8 (b) No licensee shall place an advertisement disseminated primarily in 9 this state for a deferred deposit transaction unless the licensee discloses in the printed text of the advertisement, or the oral text in the 10 case of a radio or television advertisement, that the licensee is licensed by the department pursuant to this division. 11 12 (c) The commissioner may require that rates of charges or fees, if stated by the licensee, be stated fully and clearly in the manner that the 13 commissioner deems necessary to give adequate information to, or to prevent misunderstanding by, prospective customers. 14 15 23. CFLL section 22100 requires a license to engage in business as a finance lender or 16 broker and unequivocally states: 17 No person shall engage in the business of a finance lender or broker without obtaining a license from the commissioner. 18

24. CFLL section 22154, subdivision (a), states:

No licensee shall conduct the business of making loans under this division within any office, room, or place of business in which any other business is solicited or engaged in, or in association or conjunction therewith, except as is authorized in writing by the commissioner upon the commissioner's finding that the character of the other business is such that the granting of the authority would not facilitate evasions of this division or of the rules and regulations made pursuant to this division. An authorization once granted remains in effect until revoked by the commissioner.

22. Similarly CDDTL section 23027 prohibits a licensee from engaging in advertising that is

25. The CFLL contains restrictions on the number and the specific arrangements involving CFLL loans by prohibiting the splitting of loans or inducing a borrower to be obligated under more than one contract of loan at the same time with the result of obtaining a higher rate of charge.

CFLL section 22327, in relevant part, states:

No licensee shall knowingly induce any borrower to split up or divide any loan with any other licensee. No licensee shall induce or permit any borrower to be or to become obligated directly or indirectly, or both, under more than one contract of loan at the same time with the same licensee for the purpose or with the result of obtaining a higher rate of charge than would otherwise be permitted by this article . . ."

26. CFLL section 22305 limit the administrative fees that may be charged to borrowers:

In addition to the charges authorized by Section 22303 or 22304, a licensee may contract for and receive an administrative fee, which shall be fully earned immediately upon making the loan, with respect to a loan of a bona fide principal amount of not more than two thousand five hundred dollars (\$2,500) at a rate not in excess of 5 percent of the principal amount (exclusive of the administrative fee) or fifty dollars (\$50), whichever is less, and with respect to a loan of a bona fide principal amount in excess of two thousand five hundred dollars (\$2,500), at an amount not to exceed seventy-five dollars (\$75). No administrative fee may be contracted for or received in connection with the refinancing of a loan unless at least one year has elapsed since the receipt of a previous administrative fee paid by the borrower. Only one administrative fee may be contracted for or received until the loan has been repaid in full. For purposes of this section, "bona fide principal amount" shall be determined in accordance with Section 22251.

- 27. The CFLL limits when a lender can require a borrower to repay the loan. Section 22307, in relevant part, states:
  - (b) The loan contract shall provide for payment of the aggregate amount contracted to be paid in substantially equal periodical installments, the first of which shall be due not less than 15 days nor more than one month and 15 days from the date the loan is made.

## **DESIST AND REFRAIN ORDER**

By reason of the foregoing, Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and Faas Enterprises, Inc., doing business as FFI Payday Loans.com have engaged in violations of the Financial Code sections 22100, 22154, 22161, 22162, 22163, 22305, 22307, 22311, 22327, 23005, 23023, 23027, 23035, 23036, 23037.

Pursuant to Financial Code sections 22712 and 23050, Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., doing business as FFI Payday Loans.com are hereby ordered to desist and refrain from violations of Financial Code sections 22100, 22154, 22161, 22162, 22163, 22305, 22307, 22311, 22327, 23005, 23023, 23027, 23035, 23036, 23037. This Order is necessary for the protection of consumers and consistent with the purposes, policies and provisions of the CDDTL. This Order shall remain in full force and effect until further order of the Commissioner.

#### **CITATIONS**

**Citation A.** Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., Faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and/or Faas Enterprises, Inc., doing business as FFI Payday Loans.com have engaged in the business of deferred deposit transactions without a license in violation of Financial Code section 23005.

Citation B. Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and/or Faas Enterprises, Inc., doing business as FFI Payday Loans.com have operated under other names or at any places of business in violation of Financial Code section 23023.

**Citation C.** Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc.; Faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and or Faas Enterprises, Inc., doing business as FFI Payday Loans.com have engaged in false, misleading and deceptive advertising or omitted material information about their business in violation of Financial Code section 23027.

Citation D. Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday
Loans; Faas Enterprises, Inc.; Faas Enterprises, Inc., doing business as Cash 4 Checks; Faas
Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business
as FFI Payday Loans; and or Faas Enterprises, Inc., doing business as FFI Payday Loans.com
have engaged in transactions in violation of the requirement of Financial Code section 23035.

**Citation E.** Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc., Faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and or Faas Enterprises, Inc., doing business as FFI Payday Loans.com have charged fees that exceed amounts authorized in violation of Financial Code section 23036.

**Citation F.** Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc.; Faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and or Faas Enterprises, Inc., doing business as FFI Payday Loans.com have engaged in actions prohibited by Financial Code section 23037.

Pursuant to California Financial Code section 23058, Faas Financial, Inc.; Faas Financial, Inc., doing business as FFI Payday Loans; Faas Enterprises, Inc.; Faas Enterprises, Inc., doing business as Cash 4 Checks; Faas Enterprises, Inc., doing business as Check Cashing Center; Faas Enterprises, Inc., doing business as FFI Payday Loans; and/or Faas Enterprises, Inc., doing business as FFI Payday Loans.com are hereby ordered to pay to the Commissioner within 30 days from the date of these Citations an administrative penalty for the citations listed below for the total amount of fifteen thousand dollars (\$15,000).

- 23 | CITATION A. \$2,500
- 24 | CITATION B. \$2,500
- 25 | CITATION C. \$2,500
- 26 | CITATION D. \$2,500
- 27 | CITATION E. \$2,500
- 28 | CITATION F. \$2,500

	1	Dated: May 13, 2008	
	2	Los Angeles, California	PRESTON DuFAUCHARD
	3		California Corporations Commissioner
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	6		ALAN S.WEINGER
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