1	STATE OF CALIFORNIA
2	BUSINESS, TRANSPORTATION AND HOUSING AGENCY DEPARTMENT OF CORPORATIONS
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4	TO: MERCHANT CHECK CASHING
5	MERCHANT CHECK CASHING AND PAYDAY ADVANCE 13844 Rosecrans Avenue
6	Santa Fe Springs, California 90670
7	Lisa Sierra
8	Elizabeth Hernandez Arimda Merchant
9	737 N Rodeo Way
10	Walnut, California 91789
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12	<b>DESIST AND REFRAIN ORDER</b> (For violations of California Financial Code sections 23005, 23024, 23035, 23036, 23037)
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14	ORDER VOIDING DEFERRED DEPOSIT TRANSACTIONS (California Financial Code section 23060)
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16	The California Corporations Commissioner ("Commissioner") finds that:
17	STATEMENT OF FACTS
18	1. Merchant Check Cashing, Merchant Check Cashing and Payday Advance are fictitious
19	business names owed and used by Lisa Sierra, Elizabeth Hernandez and Arimda Merchant,
20	hereinafter referred to as "MCC". MCC does business at 13844 Rosecrans Avenue, Santa Fe
21	Springs, California. Co-located with MCC is Sierra Mortgage, the fictitious business name of
22	BSLM Inc., a licensed real estate broker with the California Department of Real Estate (license
23	number 01224741). BSLM Inc. employs Lisa Sierra as a salesperson (license number 1224741).
24	2. The Commissioner of the Department of Corporations ("Department") is responsible
25	for enforcing the California Deferred Deposit Transaction Law ("CDDTL") found in California
26	Financial Code section 23000 et seq. The Commissioner has not issued a license to MCC to
27	engage in the business of deferred deposit transactions pursuant to Financial Code section 23005.
28	MCC is not exempt from the licensing requirement of the CDDTL.

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3. Since at least January 2005 MCC has engaged in the business of deferred deposit transactions by offering, originating and making deferred deposit transactions as described below.

4. A deferred deposit transaction is a written transaction whereby one person gives funds to another person upon receipt of a personal check and it is agreed that the personal check shall not be deposited until a later date. These transactions are also referred to as "payday advances" or "payday loans."

5. MCC was aware that a CDDTL license was required to lawfully engage in the business of deferred deposit transactions. On May 19, 2003, MCC filed with the Department an incomplete CDDTL application requesting a license pursuant to Financial Code section 23005, subdivision (a). In August 2004 and again in November 2004 the Department wrote to MCC requesting it provide additional information to process its CDDTL application. MCC never provided the requested information. As a result of MCC's failure to comply with the Department's requests, the CDDTL application was abandoned. On March 10, 2005, the Department informed MCC that the license had been withdrawn in accordance with Financial Code section 23011, subdivision (b).

6. On April 17, 2007, the Commissioner's examiner visited MCC and posed as a potential customer to MCC's manager, Lisa Sierra, who informed the examiner what she would need to obtain a loan. Later Lisa Sierra informed the examiner that she could not give the examiner a loan because there was a 'problem with her license.' Ms. Sierra stated that she had contacted the Department because she needed to obtain a copy of her license.

7. The Commissioner's examiner later identified herself as an examiner with the Department. Ms. Sierra admitted to the Commissioner's examiner that MCC engaged in the business of deferred deposit transactions. When Ms. Sierra was asked about the number of MCC loans provided to consumers during 2005 and 2006, she stated that approximately 30 customers received loans on a biweekly basis (approximately two loans per month) resulting in about 720 loans for each year.

8. Thereafter, Ms. Sierra provided to the Department's examiner various records relating to
MCC's CDDTL activities.

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9. A review of MCC's records show it failed to provide to consumers the written notice required by Financial Code section 23035. In addition, MCC's written agreements provided by Ms.
Sierra do not contain the required disclosures in violation of Financial Code section 23035.

10. Ms. Sierra produced daily cash logs and a list of outstanding loans which revealed that MCC engaged in transactions that exceed \$300 and that they charge fees that exceed the statutory maximum found in Financial Code sections 23035 and 23036, respectively. Ms. Sierra did not have evidence of the check involved in closed loans and was unable to produce all the documentation requested in violation of Financial Code section 23024 and California Code of Regulations section 2025, subdivision (c)(1).

11. When the Commissioner's Corporations examiner questioned Ms. Sierra about MCC's fees she stated that MCC charges \$30 and \$40 for consumer checks that are returned unpaid and that late fees or fees to extend the due date must be paid by consumers. MCC's transactions are in violation of Financial Code sections 23036 and 23037.

12. An analysis of the daily cash logs for the years 2005, 2006 and 2007 provided by Ms. Sierra reveal at least 1,364 loans totaling at least \$58,484.31.

16 13. Notwithstanding knowledge regarding the licensure requirement, MCC willfully
17 and knowingly engaged in deferred deposit business without a license from the Commissioner and
18 engaged in deferred deposit transactions that violated various statutory provisions of the CDDTL,
19 as described above.

## CITATIONS

California Financial Code section 23058 states:

(a) If, upon inspection, examination or investigation, based upon a complaint or otherwise, the department has cause to believe that a person is engaged in the business of deferred deposit transactions without a license, or a licensee or person is violating any provision of this division or any rule or order thereunder, the department may issue a citation to that person in writing, describing with particularity the basis of the citation. Each citation may contain an order to desist and refrain and an assessment of an administrative penalty not to exceed two thousand five hundred dollars (\$ 2,500). All penalties collected under this section shall be deposited in the State Corporations Fund.

Desist And Refrain Order and Order Voiding Deferred Deposit Transactions -3-

(b) The sanctions authorized under this section shall be separate from, and in addition to, all other administrative, civil, or criminal remedies. 2 (c) If within 30 days from the receipt of the citation of the person cited 3 fails to notify the department that the person intends to request a hearing as described in subdivision (d), the citation shall be deemed final. 4 5 (d) Any hearing under this section shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of 6 Title 2 of the Government Code, and in all states the commissioner has 7 all the powers granted therein. 8 (e) After the exhaustion of the review procedures provided for in this section, the department may apply to the appropriate superior court for a 9 judgment in the amount of the administrative penalty and order 10 compelling the cited person to comply with the order of the department. The application, which shall include a certified copy of the final order of 11 the department, shall constitute a sufficient showing to warrant the issuance of the judgment and order. 12 13 **DESIST AND REFRAIN ORDER** 14 By reason of the foregoing, Merchant Check Cashing, Merchant Check Cashing and Payday 15 Advance, Lisa Sierra, Elizabeth Hernandez and Arimda Merchant have engaged in the business of 16 deferred deposit transactions without having first obtained a license from the Commissioner in 17 violation of the California Financial Code section 23005. 18 California Financial Code section 23050 provides in pertinent part: 19 Whenever, in the opinion of the commissioner, any person is engaged in the business of deferred deposit transactions, as defined in this division, without 20 a license from the commissioner, or . . . violating any provision of this division, the commissioner may order that person or licensee to desist and to 21 refrain from engaging in the business or further violating this division. 22 If, within 30 days, after the order is served, a written request for a hearing is filed and no hearing is held within 30 days thereafter, the order is rescinded. 23 24 Pursuant to Financial Code section 23050, Merchant Check Cashing, Merchant Check 25 Cashing and Payday Advance, Lisa Sierra, Elizabeth Hernandez and Arimda Merchant are hereby 26 ordered to desist and refrain from (1) engaging in the business of deferred deposit transactions in 27 the State of California without licensure or exemption and (2) violating Financial Code sections 28 23005, 23024, 23035, 23036 and 23037 and California Code of Regulations, title 10, section 2025.

> Desist And Refrain Order and Order Voiding Deferred Deposit Transactions -4-

This Order is necessary for the protection of consumers and consistent with the purposes, policies
 and provisions of the CDDTL. This Order shall remain in full force and effect until further order of
 the Commissioner.

## ORDER VOIDING DEFERRED DEPOSIT TRANSACTIONS

Merchant Check Cashing, Merchant Check Cashing and Payday Advance, Lisa Sierra, Elizabeth Hernandez or Arimda Merchant willfully violated section 23005, 23024, 23035, 23036 and 23037 of the CDDTL by entering into at least 1,364 consumer deferred deposit transactions without a license. California Financial Code section 23060 states:

(a) If any amount other than, or in excess of, the charges or fees permitted by this division is willfully charged, contracted for, or received, a deferred deposit transaction contract shall be void, and no person shall have any right to collect or receive the principal amount provided in the deferred deposit transaction, any charges, or fees in connection with the transaction.

(b) If any provision of this division is willfully violated in the making or collection of a deferred deposit transaction, the deferred deposit transaction contract shall be void, and no person shall have any right to collect or receive any amount provided in the deferred deposit transaction, any charges, or fees in connection with the transaction.

Pursuant to Financial Code section 23060, subdivisions (a) and (b), all 1,364 of the above

17 described deferred deposit transactions totaling at least \$58,484.31 shall be declared void; no

18 person shall have any right to collect or receive any amount provided in the deferred deposit

transaction, any charges, or fees in connection with those transactions, thus MCC is ordered to

forfeit and return all charges, fees and other amounts it received on all deferred deposit transactions.

Dated: August 24, 2007 Los Angeles, California

## PRESTON DuFAUCHARD California Corporations Commissioner

By\_

ALAN S.WEINGER Lead Corporations Counsel Enforcement Division

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