| 1 | PRESTON DuFAUCHARD |
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| 2 | California Corporations Commissioner WAYNE STRUMPFER |
| 3 | Deputy Commissioner |
| 4 | ALAN S. WEINGER (CA BAR NO. 86717) Lead Corporations Counsel |
| 5 | JOAN E. KERST (CA BAR NO. 123351) |
| 6 | Senior Corporations Counsel Department of Corporations |
| 7 | 71 Stevenson Street, Ste. 2100 San Francisco, California 94102 |
| 8 | Telephone: (415) 972-5847 |
| 9 | Facsimile: (415) 972-8550 Attorneys for Complainant |
| 10 | BEFORE THE DEPARTMENT OF CORPORATIONS |
| 11 | OF THE STATE OF CALIFORNIA |
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| 13 | In the Matter of the Request for a Hearing on OAH No. 2007080 |
| 14 | Citations and Desist and Refrain Order issued by) the California Corporations Commissioner,) File No.: 100-1753 |
| 15 |) Complainant,) Statement in Support of Citations and |
| 16 |) Desist and Refrain Order |
| 17 |)) |
| 18 | MicroLoan One, LLC |
| 19 | Respondent. |
| 20 |) |
| 21 | Complainant, the California Corporations Commissioner, ("Commissioner") is informed and |
| 22 | believes, and based upon such information and belief, alleges and charges Respondent as follows: |
| 23 | INTRODUCTION |
| 24 | On December 31, 2004, the Commissioner of the California Department of Corporations |
| 25 | ("Department") issued Respondent, MicroLoan One, LLC, a deferred deposit transaction originator |
| 26 | license (File No. 100-1753) pursuant to the California Deferred Deposit Transaction Law |
| 27 | ("CDDTL"). The CDDTL is found in California Financial Code sections 23000 et seq. (Future |
| 28 | section references are to the Financial Code unless indicated otherwise.) |
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The Commissioner is responsible for enforcing all provisions of the CDDTL. Pursuant to section 23050 and 23058 on July 12, 2007, the Commissioner issued Citations and a Desist and Refrain Order to Respondent for violations of the legal standards required of all deferred deposit transaction originators. Respondent timely requested a hearing concerning the Department's action.

Ι

FACTS AND PROCEDUAL BACKGROUND

- 1. Respondent MicroLoan One, LLC is a California limited liability company. The owner and managing member is Jacobus Calitz ("Calitz"). Calitz filed Respondent's CDDTL application and is designated as the person in charge of Respondent's place of business. Calitz stated he is Respondent's president/chief executive officer. Washington Kadzombe is its executive vice president.
- 2. Respondent engaged in CDDTL business in Chino, California at 12468 Central Avenue and 13141 Central Avenue, Suite A, after the Commissioner issued it a license pursuant to section 23005, subdivision (a).
- 3. Since at least January 2005 Respondent engaged in the business of deferred deposit transactions by offering, originating and making deferred deposit transactions as described below.
- 4. A deferred deposit transaction is a written transaction whereby one person gives funds to another person upon receipt of a personal check and it is agreed that the personal check shall not be deposited until a later date. These transactions are sometimes referred to as "payday advances" or "payday loans."
- 5. Respondent filed with the Department an application (File No. 100-1753) for a license to make deferred deposit transactions in May 30, 2003, which includes a Declaration, designated as "Exhibit K" that Calitz signed under penalty of perjury for Respondents, which states:

I (we) have obtained and read copies of the California Deferred Deposit Transaction Law (Division 10 of the California Financial Code) and the Rules (Chapter 3, Title, 10, California Code of Regulations) and am familiar with their content: and,

I (we) agree to comply with all the provision[s] of the California Deferred Deposit Transaction Law, including any rules or orders of the Commissioner of Corporations.

Respondent's Declaration to the application also states that "by signing this declaration" "the applicant hereby agrees (or attests) or declares understanding of the following items listed below:"

- 1. That the applicant will submit to periodic examinations by the Commissioner of Corporations as required by the California Deferred Deposit Transaction Law.
- 2. That the applicant will keep and maintain all records for 2 years following the last entry on a deferred deposit transaction and will enable an examiner to review the record keeping and reconcile each consumer deferred deposit transaction with documentation maintained in the consumer's file records.
- 3. That the applicant understands the examination process involving the reconciliation of records will be facilitated if the applicant maintains, at minimum, a ledger or listing of the following current and undated information for each deferred deposit transaction (as specified in Financial Code section 23035): customer's name and address, account number, check number, amount provided, fee, amount of check, corresponding annual percentage rate (e.g. 14-day or 30-day) and the deferred due date.
- 4. That the applicant will maintain a file of all advertising for a period of 90 days from the date of its use, which will be available to the Commissioner of Corporations upon request.
- 5. That the applicant will file with the Commissioner of Corporations an amendment to this application prior to any material change in the information contained in the application for licensure, including, without limitation, the plan of operation.
- 6. That the applicant will file with the Commissioner of Corporations any report required by the Commissioner.
- 7. That the applicant hereby attests that the applicant (including officers, directors and principals) has not engaged in conduct that would be cause of denial of a license.
- 6. On May 9, 2003, Respondent completed another Declaration designated as "Exhibit L" to the application, which Calitz signed under penalty of perjury stating:
 - 1. The applicant will comply with all federal and state laws and regulations (including Division 10, commencing with Section 23000, of the Financial Code), if it offers, arranges, acts as an agent for, or assists a deferred deposit originator in the making of a deferred deposit transaction (Financial Code Section 23037(i.).)

7. Notwithstanding knowledge regarding the CDDTL requirements, Respondent willfully and knowingly engaged in CDDTL violations. The Department examiner's review of Respondent's business revealed multiple violations of the CDDTL warranting the issuance of Citations and a Desist and Refrain Order. The Commissioner seeks to have his actions upheld.

II DEFERRED DEPOSIT TRANSACTION LAW

- 8. As a licensee, Respondent is required to comply with basic legal requirements imposed on all CDDTL licensees concerning notices and advertisements.
 - 9. Section 23023 states:

No licensee shall transact the business licensed or make any transaction provided for by this division under any other name or at any other place of business than that named in the license except pursuant to a currently effective written order of the commissioner authorizing the other name or other place of business.

10. Section 23027 describes the advertising requirements for CDDTL licensees and subdivision (b) states:

No licensee shall place an advertisement disseminated primarily in this state for a deferred deposit transaction unless the licensee discloses in the printed text of the advertisement, or the oral text in the case of a radio or television advertisement, that the licensee is licensed by the department pursuant to this division.

- 11. Section 23035 set forth the requirements of the written agreements for deferred deposit transactions and in relevant states:
 - (a) A licensee may defer the deposit of a customer's personal check for up to 31 days, pursuant to the provisions of this section. The face amount of the check shall not exceed three hundred dollars (\$300). Each deferred deposit transaction shall be made pursuant to a written agreement as described in subdivision (e) that has been signed by the customer and by the licensee or an authorized representative of the licensee.
 - 12. Section 23037 limits a licensee's transactions and activities and in relevant part states:

In no case shall a licensee do any of the following:

(a) Accept or use the same check for a subsequent transaction, or permit a customer to pay off all or a portion of one deferred deposit transaction with the proceeds of another.

13. California Code of Regulations, title 10, section 2025, subdivision (c)(1) specifies that books and records must be maintained for two (2) years, as set forth below.

(c)(1) Except as provided in subsection (e), records to be maintained at each licensed business location for each deferred deposit transaction shall include at least the following: the deferred deposit transaction agreement, evidence of the check, written disclosure(s) used to provide notice in compliance with subdivision (c) of Section 23035 of the Financial Code, record of any and all extensions of time or payment plans for repayment of an existing deferred deposit transaction, record of time periods for each transaction, record of transaction fees and charges, and record of transaction payments.

III

DEFERRED DEPOSIT TRANSACTION LAW VIOLATIONS

- 14. On June 12, 2007, the Commissioner's examiner visited Respondent's business after giving the licensee advance notice of the Department's regulatory examination.
- 15. The Commissioner's examiner found Respondent used the business name "Micro Loan Company" in its agreements and processed transactions from customers wherein the customers made their checks payable to "Cash" rather than the licensee's business name. Respondent was not permitted to use any name other than the name on its CDDTL license. Consequently, Respondent's unauthorized use of other names constitute violations of section 23023.
- 16. The Commissioner's examiner found Respondent violated section 23027, subdivision (b), because its advertisements failed to disclose the Department had issued it a CDDTL license.
- 17. The Commissioner's examiner additional found that Respondent engaged in loan transactions in which the face amount of the check exceeded three hundred dollar (\$300), which violates section 23035, subdivision (a).
- 18. Respondent also engaged in multiple transactions wherein the customer was permitted to use the same check for subsequent transactions, which constitute violations of section 23037.
- 19. Lastly, Respondent failed to maintain evidence of customers' checks on closed transactions and usually destroyed the checks, which violates California Code of Regulations, title 10, section 2025.

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Department's regulatory examination.

| 4 | Refrain Order" citing it for five violations of the CDDTL. The Citations are set forth below: |
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| 5 | Citation A. Licensee failed to conduct deferred deposit transaction business under the |
| 6 | name in the license in violation of Financial Code section 23023. Licensee conducted |
| 7 | business or transactions under the name "Micro Loan Company" and "Cash." |
| 8 | Respondent is only authorized by its license to conduct deferred deposit business under |
| 9 | the name "Micro Loan One, LLC." |
| 10 | Citation B. Respondent engaged in deferred deposit transactions where the face amount of |
| 11 | customers' checks exceeded \$300 in violation of section 23035. |
| 12 | Citation C. Respondent failed to maintain deferred deposit transaction records including |
| 13 | evidence of checks for closed deferred deposit transactions for a period of two years from |
| 14 | the date of the transactions as required by California Code of Regulations, title 10, section |
| 15 | 2025(c)(1). |
| 16 | Citation D. Licensee failed to include disclosure in advertising that the licensee is |
| 17 | licensed by the Department of Corporations pursuant to the California Deferred Deposit |
| 18 | Transaction Law in violation of section 23027. |
| 19 | Citation E. The licensee failed to obtain a new customer's check for a subsequent |
| 20 | deferred deposit transaction in violation of section 23037. |
| 21 | Pursuant to section 23058, Respondent was ordered to pay to the Commissioner a total |
| 22 | penalty of \$11,500. The penalty for each of citation is shown below. |
| 23 | Citation A. \$1,500 |
| 24 | Citation B. \$2,500 |
| 25 | Citation C. \$2,500 |
| 26 | Citation D. \$2,500 |
| 27 | Citation E. \$2,500 |
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20. Respondent was informed about the above-described violations at the time of the

21. On July 12, 2007, the Commissioner issued to Respondent "Citations and Desist and

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COMMISSISONER'S AUTHORITY TO ISSUE CITATIONS

Section 23058 gives the Commissioner's authority to issues citations and states:

- (a) If, upon inspection, examination or investigation, based upon a complaint or otherwise, the department has cause to believe that a person is engaged in the business of deferred deposit transactions without a license, or a licensee or person is violating any provision of this division or any rule or order thereunder, the department may issue a citation to that person in writing, describing with particularity the basis of the citation. Each citation may contain an order to desist and refrain and an assessment of an administrative penalty not to exceed two thousand five hundred dollars (\$ 2,500). All penalties collected under this section shall be deposited in the State Corporations Fund.
- (b) The sanctions authorized under this section shall be separate from, and in addition to, all other administrative, civil, or criminal remedies.
- (c) If within 30 days from the receipt of the citation of the person cited fails to notify the department that the person intends to request a hearing as described in subdivision (d), the citation shall be deemed final.
- (d) Any hearing under this section shall be conducted in accordance with Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, and in all states the commissioner has all the powers granted therein.
- (e) After the exhaustion of the review procedures provided for in this section, the department may apply to the appropriate superior court for a judgment in the amount of the administrative penalty and order compelling the cited person to comply with the order of the department. The application, which shall include a certified copy of the final order of the department, shall constitute a sufficient showing to warrant the issuance of the judgment and order.

V

COMMISSISONER'S AUTHORITY TO ISSUE A DESIST AND REFRAIN ORDER

Respondent engaged in the business of deferred deposit transactions that violated the above provisions of the CDDTL. California Financial Code section 23050 provides in pertinent part:

Whenever, in the opinion of the commissioner, any person is engaged in the business of deferred deposit transactions, as defined in this division, without a license from the commissioner, or any licensee is violating any provision of this division, the commissioner may order that person or licensee to desist and to refrain from engaging in the business or further violating this division.

Pursuant to section 23050, the Commissioner ordered Respondents to desist and refrain from engaging in the business of deferred deposit transactions in the State of California in violation of California Financial Code sections 23023, 23027, 23035, 23037 and California Code of Regulations, title 10 section 2025. The Commissioner's Desist and Refrain Order was properly issued and necessary for the protection of consumers and consistent with the purposes, policies and provisions of the CDDTL.

CONCLUSION

Complainant finds by reason of the foregoing that Respondent MicroLoan One, LLC violated California Financial Code sections 23023, 23027, 23035, 23037 and California Code of Regulations, title 10 section 2025. Therefore, the Commissioner is justified in issuing Citations to Respondent pursuant to section 23058 and is also justified in issuing a Desist and Refrain Order to Respondent pursuant to section 23050.

THEREFORE IT IS PRAYED THAT:

- 1. Respondent be ordered to immediately pay to the Commissioner an administrative penalty in the total amount of eleven thousand five hundred dollars (\$11,500) for Citations A through E described above; and,
- 2. The Desist and Refrain Order issued pursuant to Financial Code section 23050 be upheld to prohibit Respondent from violating Financial Code sections 23023, 23027, 23035, 23037 and California Code of Regulations, title 10, section 2025.

Dated: August 21, 2007

San Francisco, California

Respectfully submitted,

PRESTON DuFAUCHARD
California Corporations Commissioner

By____

Joan E. Kerst Senior Corporations Counsel Attorney for Complainant