

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

STATE OF CALIFORNIA
BUSINESS, TRANSPORTATION AND HOUSING AGENCY
DEPARTMENT OF CORPORATIONS

TO: Irene Lester
5119 Lampman Avenue
Burlington, ON L7L6L1, Canada

RESCISSION OF DESIST AND REFRAIN ORDER
(For violations of sections 17200 and 17403 of the California Financial Code)

Pursuant to Section 17400 of the California Escrow Law (Financial Code Section 17000, et seq.), the California Corporations Commissioner (Commissioner) hereby rescinds its Desist and Refrain Order issued on October 18, 2004, as to Irene Lester only. The Order, pertaining to the unlicensed escrow activity of BetterBusinessSupport.com in violation of section 17200 and the unlawful advertising practices of BetterBusinessSupport.com in violation of section 17403, remains in effect as to all other persons and/or entities named.

Based on information received after the issuance of the October 18, 2004, Order, the Commissioner is satisfied that Irene Lester is not now and has never been associated with BetterBusinessSupport.com. The Commissioner is satisfied that Irene Lester's identity was used without her consent by an unknown person(s) creating a fictitious relationship between Irene Lester and BetterBusinessSupport.com.

//
//
//
//

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

The Commissioner finds that the rescission of this Order as to Irene Lester is necessary and appropriate in the public interest, and consistent with the purposes of the policy and provisions of the Escrow Law.

Dated: May 16, 2005
Sacramento, California

WAYNE STRUMPFER
Acting California Corporations Commissioner

By: _____
ALAN WEINGER
Acting Deputy Commissioner
Enforcement Division

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

STATE OF CALIFORNIA
BUSINESS, TRANSPORTATION AND HOUSING AGENCY
DEPARTMENT OF CORPORATIONS

TO: BetterBusinessSupport.com
45 Ardent Way
Prestwich, London E25 9WB

Global Security One
45 Ardent Way
Prestwich, London E25 9WB

Better Business Support
5119 Lampman Avenue
Burlington, ON L7L6L1, Canada

Irene Lester
5119 Lampman Avenue
Burlington, ON L7L6L1, Canada

DESIST AND REFRAIN ORDER

(For violations of sections 17200 and 17403 of the California Financial Code)

The California Corporations Commissioner finds that:

1. BetterBusinessSupport.com, Global Security One, Better Business Support, and Irene Lester have engaged in the business of an escrow agent by advertising escrow services over the internet at www.BetterBusinessSupport.com from 2001 to the present as follows:
 - a) BetterBusinessSupport.com represents on its website that the process works as follows: The parties register for a BetterBusinessSupport.com account. The buyer pays BetterBusinessSupport.com the purchase price of the goods, and BetterBusinessSupport.com holds the funds until the buyer confirms receipt of the goods. BetterBusinessSupport.com then send the funds to the seller.

1 b) BetterBusinessSupport.com claims on its website that both buyers and sellers are
2 protected from fraud with this process.

3 c) BetterBusinessSupport.com, Global Security One, Better Business Support, and
4 Irene Lester have represented themselves to be licensed escrow agents by claiming that the company
5 holds escrow license number 963-1865, under the European Chapter of E-Commerce East Lancashire
6 Code.

7 d) The BetterBusinessSupport.com website quotes portions of the California Escrow
8 Law and related regulations, falsely claiming those laws and rules are part of the “European Chamber
9 of E-Commerce East Lancashire Code” and “Title 10 of the European Code of Regulations.”

10 e) In fact, the Department of Corporations issued escrow agent’s license number 963-
11 1865 to First Southwestern Escrow Services, Inc., located at 1611 South Garfield Avenue, Suite 288,
12 Alhambra, California 91801. The license was surrendered by the company on April 14, 2004.
13 BetterBusinessSupport.com is not a website of First Southwestern Escrow Services, Inc.

14
15 2. Neither BetterBusinessSupport.com, Global Security One, Better Business Support, nor
16 Irene Lester has been issued a license from the Commissioner authorizing them to conduct business
17 as an escrow agent, as required by California Financial Code section 17200.

18
19 3. Neither BetterBusinessSupport.com, Global Security One, Better Business Support, nor
20 Irene Lester is exempt from the licensing requirements of Section 17200.

21
22 4. Neither BetterBusinessSupport.com, Global Security One, Better Business Support, nor
23 Irene Lester has been issued a license from the Commissioner authorizing them to use words
24 indicating that they are in the escrow business, as required by California Financial Code section
25 17403.

26
27 Based upon the foregoing findings, the California Corporations Commissioner is of the opinion that
28 BetterBusinessSupport.com, Global Security One, Better Business Support, and Irene Lester and their

1 officers directors, partners, agents, employees and/or servants are in violation of California Financial
2 Code sections 17200 and 17403(a). Pursuant to California Financial Code section 17416,
3 BetterBusinessSupport.com, Global Security One, Better Business Support, and Irene Lester are
4 hereby ordered to desist and refrain from engaging in the business of receiving escrows for deposit or
5 delivery without first obtaining a license from the Commissioner. Pursuant to California Financial
6 Code section 17403(b), BetterBusinessSupport.com, Global Security One, Better Business Support,
7 and Irene Lester are further ordered to immediately desist and refrain from issuing, circulating, or
8 publishing any advertisement by means of any communication, including any website, or making use
9 of or circulating any letterheads, billheads, blank notes, blank receipts, blank escrow instructions,
10 certificates, circulars, or any written or printed paper containing any fictitious or corporate name or
11 other words indicating that they are in the escrow business.

12
13 This Order is necessary, in the public interest, for the protection of investors and consistent with the
14 purposes, policies and provisions of the California Escrow Law. This order shall remain in full force
15 and effect until further order of the California Corporations Commissioner.

16
17 Dated: October 18, 2004
18 Sacramento, California

19
20 WILLIAM P. WOOD
21 California Corporations Commissioner

22
23 By: _____
24 VIRGINIA JO DUNLAP
25 Deputy Commissioner
26 Enforcement and Legal Services
27
28