

ORDER – ELECTRONIC COMMUNICATIONS

WHEREAS, the Commissioner of Financial Institutions must be able to reach all licensees of the Department of Financial Institutions (“DFI”) during an emergency and at all other times; and,

WHEREAS, the Commissioner must be able to take advantage of modern electronic communications methods to deliver the same message simultaneously to all or to a select group of the licensees of the DFI; and,

WHEREAS, the Commissioner must be able to depend upon licensees of the DFI to digest and respond to such communications in a timely manner;

THEREFORE, the Commissioner orders that all licensees establish within their computer electronic mail system an electronic mailbox dedicated to receiving only electronic mail from the Commissioner and the DFI. The address of mailbox shall be designated as “dfi,” (for example: dfi@abcbank.com; or, dfi@xyzcreditunion.org). The mailbox shall have the capacity to receive large attachments that may accompany any message sent by the Commissioner or the DFI. The Commissioner also orders that the mailbox be monitored daily by members of the executive staff of the licensee to ensure prompt attention is paid to electronic communications from the Commissioner and the DFI. Finally, the Commissioner orders that the subject electronic mailbox be established by each licensee on or before July 29, 2010.

Dated: July 15, 2010, at San Francisco, California.

WILLIAM S. HARAF
Commissioner of Financial Institutions