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7	Attorneys for the Complainant			
8				
9	BEFORE THE DEPARTMENT OF BUSINESS OVERSIGHT			
10	OF THE STATE OF CALIFORNIA			
11	In the Matter of:)ACCUSATION IN SUPPORT OF INTENT TO)ISSUE BAR ORDER TO NORBERTAS			
12	THE COMMISSIONER OF BUSINESS ) SINICA			
13	OVERSIGHT, )			
14	Complainant, )			
15	v. )			
16	) NORBERTAS SINICA, )			
17	) Respondent. )			
18				
19	)			
20	I.			
21	Jurisdiction and Venue			
22	1. The Commissioner brings this action pursuant to the provisions of California			
23	Finance Code 22161, 22690 <sup>1</sup> .			
24	2. The Commissioner is authorized to administer and enforce the provisions of the			
25	California Financing Law section 22000 et seq.			
26				
27	<sup>1</sup> All further statutory references will be to the California Financial Code, unless otherwise indicated.			
28	An future statutory references will be to the Canforma i manetar Code, diffess otherwise indicated.			
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	ACCUSATION IN SUPPORT OF INTENT TO ISSUE BAR ORDER TO NOBERTAS SINICA			

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# II.

### <u>Facts</u>

1. Property Assessed Clean Energy (PACE) is a financing product where homeowners finance certain clean energy projects to their property such as solar panels, water heaters and windows. Homeowners enter into assessment contracts<sup>2</sup> with public agencies for voluntary contractual assessments imposed on the real property. Payment for the PACE financing is added onto the homeowner's property tax as a special assessment, to be paid twice over a one year span, and the financing entity obtains a lien on the property. If the homeowner does not pay the special assessment, the financing entity can enforce the lien, including through foreclosure.

2. Pursuant to Financial Code sections 22100.5 and 22150, the Commissioner licenses and regulates PACE program administrators<sup>3</sup> in the State of California. A "program administrator" means a person administrating a PACE program on behalf of, and with the written consent of a public agency. (Section 22018.) A PACE solicitor is a person authorized by a program administrator to solicit a property owner to enter into an assessment contract. (Section 22017.) A "PACE solicitor agent" means an individual who is employed or retained by, and acts on behalf of, a PACE solicitor to solicit a property owner to enter into an assessment contract. (Section 22017.) (A PACE solicitor agent acting on behalf of Eco Tech will be referred to as "Eco Tech solicitor agent" or "solicitor agent for Eco Tech.")

3. At all relevant time, Eco Technology, Inc. (Eco Tech) is and was a construction contractor licensed in California beginning on August 15, 2017 with the California Contractor's State License Board, license number 1030029 holding both B-1 (General Building Contractor) and C-35 (Plumbing) classifications with a business address of 16255 Ventura Blvd., Ste. 910, Encino, California, 91436.

 <sup>26 2</sup> Section 22003.5 defines the "Assessment contract" to mean "an agreement entered into between all property owners of record on real property and a public agency in which, for voluntary contractual assessments imposed on the real property, the public agency provides a PACE assessment for the installation of one or more efficiency improvements on the real property in accordance with a PACE program.

<sup>&</sup>lt;sup>3</sup> Section 22018 defines "Program administrator" to mean a person administering a PACE program on behalf of, and with the written consent of, a public agency. "Program administrator" does not include a public agency.

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# III.

#### **Investigation of Assessment Contracts of PA1**

4. On February 8, 2018, Eco Tech entered into contract with one such PACEAdministrator (PA1) to act as a PACE solicitor and to perform work on behalf of that particularPACE Administrator.

5. PA1 enrolled Norbertas Sinica Norbertas Sinica as a solicitor agent for Eco Tech on February 6, 2018 and disenrolled him as a solicitor agent on April 10, 2019. PA1 enrolled and disenrolled other Eco Tech employees as solicitor agents for Eco Tech on other dates.

6. In review of the PA1's complaint files, Department of Business Oversight (DBO)
learned that the PACE Administrator received 22 complaints relating to contracts entered
between homeowners and the PACE Administrator where Eco Tech served as the PACE
solicitor. Of the 22 complaints reviewed at least 7 complaints arise out of PACE assessments in
2019. All 22 complaints involve conduct that occurred in Los Angeles County.

7. In all 22 complaints from that PA1, the homeowners allege that Eco Tech employee(s) represented in their sales presentation that the energy efficient system to be installed in the homes were part of a "free government program" and that the homeowners would not have to pay anything. Moreover, the Eco Tech solicitor agent/employee advised the homeowners that they would have to sign up very quickly to qualify.

8. The complaints reveal that the Eco Tech solicitor agent would ask the homeowner for personal financial information such as tax statements, paycheck stubs, and driver's license in order to determine if the homeowners qualified for the "free government program." After taking a picture of the documents on a cell phone or iPad, the employee would leave. Then, the PACE Administrator would receive an application for PACE financing from the homeowner. All 22 complaints arise out of assessment contracts that were e-signed by DocuSign. In 20 of the 22 complaints, the homeowner denies ever signing the PACE financing contract between PA1 and the homeowner. In the two complaints where the homeowner do recall signing contracts on an iPad, the contracts were written in English, while the homeowner primarily speak Spanish.

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9. DBO has identified at least seven of the 22 complaints that allege the PACE financing contracts contain statements that the homeowners deny making, and email address and/or phone number that they deny are attributed to them. The complaints imply that Eco Tech created email address and phone numbers in order to have the financing documents routed to them rather than the homeowner. The complainants also deny that they signed the financing documents that were returned to PA1. Additionally, several of the complainants allege that the voice on the recorded "welcome call" and/or "completion call" with that PACE Administrator is not their voice, but rather an impersonator.

### IV.

#### **Investigation of Assessment Contracts of PA2**

10. DBO's investigation reveals that Eco Tech was also enrolled as a Solicitor for a second PACE Administrator (PA2) on October 3, 2018.

12. PA2 enrolled Norbertas Sinica as a solicitor agent for Eco Tech on October 3, 2018 and disenrolled him as a solicitor agent on January 2, 2019.

13. DBO has identified eight complaints from homeowners where Eco Tech was the solicitor for PA2. In further review, seven of the eight complaints arise out of PACE assessment contracts entered into in 2019.

14. In all eight complaints, the homeowners allege that a Eco Tech solicitor agents/employees represented in their sales presentation that the energy efficient system to be installed in the homes was part of a "free government program" and that the homeowners would not have to pay anything.

15. All eight complaints allege the PACE financing contracts contain statements that the homeowners deny making, and email address and/or phone number that they deny are attributed to them. The complaints imply that Eco Tech created email address and phone numbers in order to have the financing documents routed to them rather than the homeowner. The complainants also deny that they signed the financing documents that were returned to PA2.

16. Additionally, several of the complainants allege that the voice on the recorded "welcome call" and/or "completion call" with PA2 is not their voice, but rather an impersonator.

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2	appears that a fraudulent IRS 1099 was submitted in the financing package in order to increase			
3	the income level of the homeowners in order to meet the "ability to pay" requirements contained			
4	in sections 22686 and 22687.			
5		V.		
6		DBO Issues Report Letters on April 20, 2020		
7	18.	On April, 2020, DBO issued letters to Eco Technology regarding DBO's findings		
8	as a result of	an examination of PA1's and PA2's records (Report Letters). DBO determined that		
9	with regard to the PACE assessment contracts entered into between the homeowners and their			
10	respective PACE Administrators, it appeared that Eco Tech violated section 22161 by			
11	representing that the energy efficient work to the home was part of a "free" government program.			
12	19.	Section 22161 provides:		
13		(a) A person subject to this division shall not do any of the following:		
14		(2) Make a materially false or misleading statement or representation to a property owner about the terms or conditions of an assessment contract		
15		(7) Commit an act that constitutes fraud or dishonest dealings.		
16	20.	The Report Letters requested Eco Tech and its solicitor agents cease violating		
17	section 22161	in the following manner:		
18 19		1. Representing to homeowners that the energy efficient product is part of a "free government program."		
20		2. Representing to homeowners that the homeowner will not have to pay for the energy efficient product proposed for their home.		
21		3. Creating emails and/or telephone numbers on the assessment contract that are		
22		not the homeowners.		
23		4. Representing that they were the homeowners on "welcome calls" and/or		
24		"completion calls" with PACE administrators.		
25		5. Creating and submitting false documents to PACE administrators.		
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DBO has been able to determine that in at least one homeowner complaint, it

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## **Eco Tech's Response to Report Letters**

VI.

21. In May, 2020, Eco Tech through its counsel responded to the Report Letters by stating that the PACE Administrators were responsible for ensuring homeowners understood the terms of the PACE financing. Further, Eco Tech argued that it is a licensed contractor and does not understand the nature of PACE financing.

22. Further, Eco Tech denied any participation in or knowledge of fraud where it was alleged that Eco Tech solicitor agents told homeowners that the energy efficient products were part of a "free" government program,

10 23. In the response letters, Eco Tech argued that since the PACE Administrators were required to and did supervise the training for all Eco Tech solicitor agents, any fraudulent activity by Eco Tech solicitor agents were the result of the PACE Administrators own negligent and/or intentional fraudulent conduct.

24. Eco Tech's responses do not state what corrective action(s) it will take in light of the Report Letters. Nor did Eco Tech state that it will instruct its solicitor agents to cease any fraudulent activity in violation of Section 22161 as noted in the Report Letters.

#### VII.

#### Eco Tech Committed Fraud Through Its Solicitor Agents.

25. The allegations contained in the homeowner complaints are serious and alarming. It appears that Eco Tech through its employees/solicitor agents represented to homeowners that PACE energy efficient products were part of a "free government program" and that they would not have to pay for the products. The number of complaints show a pattern and practice of materially false representation of the PACE program<sup>4</sup> and acts that constitute fraud as was in violation of Section 22161.

25. Furthermore, it appears that Eco Tech's business practice in solicitating PACE financing may also include identity fraud as telephone numbers and email addresses were used

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<sup>&</sup>lt;sup>4</sup> Pursuant to section 22016, "PACE program" means a program in which financing is provided for the installation of efficiency improvements on real property and funded through the use of property assessments, as well as other program components defined in law. -6-

that were not the homeowners. Therefore, DBO concludes Eco Tech solicitors or employees 1 2 fraudulently e-signed the homeowners PACE assessment contracts.

26. Additionally, it appears that some voices on recorded "welcome calls" and or "completion calls" were not the homeowners. Therefore, DBO concludes that Eco Tech solicitors or employees fraudulently impersonated the homeowners on these calls.

6 27. Eco Tech's response to the Report Letters contains only arguments. Eco Tech has not provided any evidence to show a contrary conclusion.

28. It is the opinion of the Commissioner that Eco Tech fraudulent practices in soliciting PACE financing is injurious and unsafe to the public.

29. 10 On May 13, 2020, DBO issued a demand to Eco Tech to discontinue violating section 22161 and to discontinue engaging in the business of soliciting property owners to enter into assessment contracts related to all program administrators indefinitely.

30. At all relevant times, Norbertas Sinica is listed as Chief Executive Officer and corporate director on Eco Tech's statement of information filings with the Secretary of State for the State of California. Norbertas Sinica is also listed as the President of Eco Tech with the California State Contactor's License Board. Norbertas Sinica is also enrolled as a Solicitor Agent for both PA1 and PA2.

At all relevant times, Norbertas Sinica was the Chief Executive Officer, President, 31. Corporate Director and Solicitor Agent for Eco Tech, a company that in the opinion of the Commissioner, acted fraudulently through its solicitor agents in soliciting PACE financing. In one complaint, Norbertas Sinica was identified as the person who provided the false or misleading information about the PACE program – that it was a "free government program."

32.

Section 22690(c)(2)(C) provides as follows:

The commissioner may, after appropriate notice and opportunity for hearing, by order, censure or suspend for a period not exceeding 12 months, or bar any natural person from directly or indirectly soliciting a property owner to enter into an assessment contract ...

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1	VIII.			
2	Prayer for Relief			
3	WHEREFORE, based upon the foregoing, the Commissioner finds it is in the public			
4	interest to bar Norbertas Sinica, pursuant to Financial Code section 22690.			
5	WHEREFORE, IT IS PRAYED that Norbertas Sinica be barred from directly or			
6	indirectly soliciting a property owner to enter into an assessment contract. See Section			
7	22690(c)(2)(C).			
8 9	Dated: May 27, 2020MANUEL P. ALVAREZ Commissioner of Business Oversight			
10				
11	By			
12	PAUL YEE			
13	Senior Counsel Enforcement Division			
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