

1 5. First String Loans maintains a website on the internet at www.firststringloans.com. On its
2 website, First String Loans offers personal loans of up to \$100,000.00 with up to three (3)-year terms
3 and fixed interest rates from two percent to five percent APR.

4 6. At all relevant times, Quittance Surety was a California entity of unknown form doing
5 business in California, with an address at 9325 Sky Park Court, San Diego, California 92123, and
6 email address of info@quittancesurety.com, and a telephone number of 619-436-5431. There is no
7 record of any corporate or Department of Insurance filings or licenses for an entity named Quittance
8 in California.

9 7. Quittance Surety maintains a website on the internet at www.quittancesurety.com. On its
10 website, Quittance Surety offers auto, home, life, and business insurance.

11 8. At all relevant times, Barbara Gibbs was a purported employee of Quittance Surety, with a
12 telephone number of 858-215-4548 and an email address of barbara.gibbs@quittancesurety.com.
13 Gibbs represented to loan applicants that she was an insurance broker for Quittance Surety.

14 9. In July of 2019, Rockwood Loans and Glenn engaged in the business of a finance lender
15 and/or broker in California by soliciting applications from prospective borrowers for loans of up to
16 \$125,000 and entering into a loan agreement with one of them. Glenn was the point of contact at
17 Rockwood Loans for the applicants and oversaw the application process.

18 10. Glenn provided the applicants with a copy of a forged U.S. passport for identification and a
19 copy of a forged California Department of Business Oversight Finance Lender and Broker License.
20 Glenn had an individual by the name of Michael Cole contact the applicants and claim to be an
21 employee of a national bank. Cole used a fake bank email address to provide applicants copies of
22 forged First String Loans bank account statements as proof of funding.

23 11. As a prerequisite to issuing loan funds to applicants “approved” to borrow from Rockwood
24 Loans, Glenn informed the applicants that Rockwood Loans required them to purchase a surety
25 policy with its preferred insurance company, Quittance Surety. To facilitate the purchase of a surety
26 policy, Glenn put the applicants in contact with Barbara Gibbs.

27 12. Barbara Gibbs quoted the “approved” applicants for surety policies with fees of up to 20% of
28 the loan balance, with half of the fees to be paid up front. One of the applicants paid \$5,000 of the

1 \$10,000 total fee for a surety policy. Thereafter, Gibbs repeatedly contacted the applicant requesting
2 additional funds to “secure” the loan. Rockwood Loans, Clyde Glenn, First String Loans, Quittance
3 Surety, and/or Gibbs kept the fees collected for themselves. To date, the borrower has not received
4 the loan, nor, despite numerous requests, any money back paid toward the surety policy.

5 13. Rockwood Loans, Clyde Glenn, and First Spring Loans have not been issued a license by the
6 Commissioner authorizing them to engage in the business of a finance lender and/or broker under the
7 California Financing Law (Fin. Code, §22000 et seq.), nor are they exempt from the licensing
8 requirements of Financial Code section 22100.

9 By reason of the foregoing, Rockwood Loans, Clyde Glenn, and First String Loans have
10 engaged in the business of a finance lender and/or broker without having first obtained a license from
11 the Commissioner in violation of Financial Code section 22100. Pursuant to Financial Code section
12 22712, Rockwood Loans, Clyde Glenn, and First String Loans are ordered to desist and refrain from
13 engaging in the business of a finance lender and/or broker in the State of California without first
14 obtaining a license from the Commissioner, or otherwise being exempt.

15 This order is necessary, in the public interest, for the protection of California borrowers, and
16 is consistent with the purposes, policies, and provisions of the California Financing Law.

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18 Dated: June 4, 2020
19 Sacramento, California

MANUEL P. ALVAREZ
Commissioner of Business Oversight

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By: _____
MARY ANN SMITH
Deputy Commissioner
Enforcement Division

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