



In Your Corner

We help enforce California laws and regulations by licensing financial services, products, and professionals. DFPI employees conduct exams to make sure providers are following the law and our enforcement team investigates suspected fraud or scams.

When companies or individuals mislead consumers, we publish consumer alerts on our website and social media accounts and take legal action against bad actors.

We work closely with licensees acting in good faith to solicit feedback on our business practices and decrease regulatory hurdles that stifle innovation.

Our Education and Outreach team provides resources across the state, helping the most vulnerable in our communities avoid scams and make choices that set them up for financial success.

If you would like to schedule a DFPI presentation or request resource guides, you can email us at outreach@dfpi.ca.gov or call (866) 275-2677.

Here to Help

We believe all California consumers deserve protection. You can file a complaint against individuals or financial service companies that use unlawful, unfair, deceptive, or abusive practices. We never ask for a person's immigration status. We offer translation services for dozens of languages and review every complaint that comes our way. Below are a few reasons to reach out.

- If you need to file a complaint about an individual or business we regulate.
- If you need to verify that a financial institution, company or individual is licensed in California.
- If you need the services of a finance lender, mortgage banker, investment advisor or escrow agent – we can tell you if a person or company is licensed and in good standing.
- If you think you are a victim of financial fraud or need to file a complaint.

To file a complaint online,
scan the code to the right or
visit www.dfpi.ca.gov/file-a-complaint/



Get in Touch

Sacramento (HQ)

2101 Arena Boulevard
Sacramento, CA 95834

San Francisco

One Sansome St.
Suite 600
San Francisco, CA 94104

San Diego

1455 Frazee Road, Suite 315,
San Diego, CA 92108

Los Angeles

320 West 4th St.
Suite 750
Los Angeles, CA 90013

300 South Spring St.
Suite 15513
Los Angeles, CA 90013

California DFPI online



DFPI

DEPARTMENT OF FINANCIAL
PROTECTION & INNOVATION

The California Department of
Financial Protection and Innovation

www.DFPI.ca.gov





Protecting Consumers, Fostering Innovation

The California Department of Financial Protection and Innovation (DFPI) protects consumers and fosters trust by regulating companies and individuals offering financial products and services.

We work closely with state and federal agencies to investigate claims of financial abuse and fraud and

oversee licensees to ensure financial service providers are following the law. We foster innovation by encouraging the development of responsible financial tools that help all Californians thrive.

To learn more, you can call us toll-free at (866) 275-2677.

Find out more about the DFPI, submit a complaint, or report misconduct by calling (866) 275-2677 or visiting our website at www.dfpi.ca.gov.

Our Work in Action

As the state regulator for financial service providers in California, the DFPI oversees companies and individuals. Below is a list of some of the providers we oversee or license.

- State-chartered banks and credit unions
- Investment advisors and brokers
- Payday lenders
- Consumer and commercial loan companies
- Student loan servicers
- Mortgage lenders
- Escrow agents
- Money transmitters
- PACE program administrators
- Those who offer or sell franchises
- Those who offer or sell securities
- Debt-collectors
- Consumer credit reporting agencies
- Credit repair agencies
- Debt relief agencies
- Rent-to-own contractors

For a complete list of licensed industries, visit our website at <https://dfpi.ca.gov/about-our-work/>.



Join our team!
www.DFPI.ca.gov/careers