| CLOTHILDE V. HEWLETT Commissioner | | | |
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| MARY ANN SMITH Deputy Commissioner | | | |
| SEAN ROONEY | | | |
| Assistant Chief Counsel | | | |
| ALLARD C CHU (State Bar No. 328121) Senior Counsel | | | |
| SALLY HONG (State Bar No. 317754) | | | |
| Counsel Department of Financial Protection & Innova | tion | | |
| 320 W. 4th Street, Suite 750 | | | |
| Los Angeles, California 90013-2344 Telephone: (213) 576-7519 | | | |
| Facsimile: (213) 576-7181 | | | |
| Email: allard.chu@dfpi.ca.gov | | | |
| Attorneys for Complainant | | | |
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| BEFORE THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION | | | |
| OF THI | E STATE OF CALIFORNIA | | |
| In the Matter of: | | | |
| THE COMMISSIONER OF FINANCIAL |) NMLS LICENSE NO.: 1629924 | | |
| PROTECTION AND INNOVATION, |) SETTLEMENT AGREEMENT | | |
| Complainant, |) | | |
| 1 |) | | |
| V. |) | | |
| STEPHANIE ARTEAGA, |) | | |
| Respondent. |) | | |
| Respondent. |) | | |
| |) | | |
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| This Settlement Agreement (the Settle | ement Agreement) is entered into between the | | |
| Commissioner of Financial Protection and Inn | novation (Commissioner) and Stephanie Arteaga | | |
| (Respondent) and is made with respect to the | following facts. | | |
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Recitals

I.

A. The Commissioner has jurisdiction over the licensing and regulation of persons engaged in the business of making, servicing, or brokering residential mortgage loans, including mortgage loan originators (MLO or MLOs), under the California Financing Law (CFL) (Fin. Code, § 22000 et seq.) and the California Residential Mortgage Lending Act (CRMLA) (Fin. Code, § 50000 et seq.).

B. Respondent first received an MLO license from the Commissioner on April 12, 2021.

C. The Commissioner issued Respondent her notice of intention and accusation to revoke Respondent's MLO license on April 11, 2022, throughout which time Respondent maintained an approved MLO license.

Under the provisions of Financial Code sections 22109.1, 22172, and 22755 of the D. CFL, the Commissioner sought to revoke Respondent's MLO license because Respondent violated the Nationwide Mortgage Licensing System and Registry (NMLS) student Rules of Conduct (ROC) by using the services of Danny Yen, d/b/a Real Estate Educational Services (Yen) to complete Respondent's NMLS-approved continuing education (CE) courses, which in turn was a violation of the MLO licensing requirements under the CFL.

E. Specifically, Respondent used and compensated Yen to obtain course credit through an in-person education fraud scheme (education fraud scheme). Under the education fraud scheme, Respondent paid Yen to report completion of an in-person course for the year 2020. Yen did not teach the in-person course and Respondent never attended the in-person course nor completed the course work or test, which Respondent was required to complete in order to receive course credit.

23 F. The Commissioner has made the following findings of relevant facts, which include 24 but are not limited to:

25 1. That Respondent was a knowing and active participant in the education fraud 26 scheme coordinated by and implemented by and through Yen;

2. That Respondent in fact had CE requirements completed by Yen on 28 Respondent's behalf in violation of the CFL and federal law;

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3. That by participating in the education fraud scheme coordinated by and implemented through Yen, Respondent had in fact violated the ROC; and

4. That by participating in the education fraud scheme coordinated by and implemented through Yen, Respondent violated the CFL and federal law.

G. Respondent enters into this Agreement solely for the purpose of resolving disputes with the Commissioner, including concerning the conduct described in this Agreement, and does not admit to or deny any wrongdoing, allegations or implications of fact and does not admit to or deny any violations of applicable laws, regulations and/or rules governing the conduct described herein.

NOW, THEREFORE, in consideration of the foregoing and the terms and conditions set forth herein, the parties agree as follows.

II.

Terms

1. Purpose. The Settlement Agreement resolves the issues before the Commissioner described above in the Recitals in a manner that avoids the expense of a hearing and other possible court proceedings, protects consumers, is in the public interest, and is consistent with the purposes and provisions of the CFL.

2. Acknowledgment. Respondent acknowledges that the Commissioner issued and served Respondent with the Accusation in which the Commissioner determined that Respondent had violated the CFL and that Respondent did not meet the minimum criteria to hold an MLO license under Financial Code sections 22109.1, 22172, and 22755 and that Respondent's license should be revoked as set forth above. Respondent enters into this Settlement Agreement solely for the purpose of resolving disputes with the Commissioner, including concerning the conduct described in this Settlement Agreement, and does not admit to or deny any wrongdoing, allegations or implications of fact and does not admit to or deny any violations of applicable laws, regulations and/or rules governing the conduct described herein.

26 3. Waiver of Hearing Rights. Respondent agrees that the Settlement Agreement shall 27 have the effect of withdrawing Respondent's request for an administrative hearing on the matters set forth herein. Respondent acknowledges Respondent's right to an administrative hearing under the

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CFL in connection with the Accusation and hereby waives such right to a hearing and to any
 reconsideration, appeal, or other rights which may be afforded Respondent under the CFL, the
 Administrative Procedure Act (APA) (Gov. Code, § 11340 et seq.), the Code of Civil Procedure
 (CCP) (Code Civ. Proc., § 1 et seq.), or any provision of law in connection with this matter.

4. <u>Administrative Penalty</u>. Respondent shall pay to the Commissioner an administrative penalty of \$1,000.00 (the Penalty). The Penalty shall be due prior to or concurrent with the execution of the Settlement Agreement and should be made payable to the Commissioner in the form of a cashier's check or Automated Clearing House deposit and transmitted to the attention of Accounting – Enforcement Division, Department of Financial Protection & Innovation, 2101 Arena Boulevard, Sacramento, California 95834. Notice of such payment shall promptly be sent to the attention of Allard Chu, Senior Counsel, at allard.chu@dfpi.ca.gov. Should Respondent fail to execute the Settlement Agreement by September 16, 2022, but execute the agreement after September 16, 2022, the Penalty shall increase to \$3,000.00 and shall be due prior to or concurrent with the execution of the Settlement Agreement.

5. <u>Surrender of License</u>. Respondent hereby agrees, as a resolution of this matter, to voluntarily surrender Respondent's MLO license to the Commissioner. No later than seven calendar days after the Effective Date of the Settlement Agreement, Respondent shall complete all necessary steps to surrender Respondent's MLO license to the Commissioner.

6. <u>Stipulation Not to Apply for an MLO License for Six Months</u>. Respondent further agrees, as a resolution of this matter, that Respondent will not apply for a new MLO license from the Commissioner for a period of six months from the Effective Date of this Agreement. Should Respondent apply for such a license during that six-month period, that license application, as consented to by Respondent herein, shall be deemed denied and Respondent waives any hearing rights Respondent may have to contest such denial under the CFL, CRMLA, APA, CCP, or any other provision of law in connection with this matter.

26 7. <u>Education</u>. Prior to the submission of an application for a new MLO license,
27 Respondent must complete the following MLO education requirements (the education provision):
28 a. Twenty hours of non-state-specific NMLS-approved PE, which shall consist

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of 14 hours of federal law curriculum, three hours of ethics curriculum, and three hours of non traditional mortgage lending curriculum. None of these 20 hours of PE may be state-specific
 curriculum; and

b. Eight hours of non-state-specific NMLS-approved CE, which shall consist of
four hours of federal law curriculum, two hours of ethics curriculum, and two hours of nontraditional mortgage lending curriculum. None of these eight hours of CE may be state-specific
curriculum.

c. Respondent may not take any of the PE or CE provided for under the Settlement Agreement in an online self-study format (OSS).

d. Respondent further agrees that in order to receive the course credit under the Settlement Agreement, Respondent must complete the courses in one of a traditional classroom format; classroom equivalent (live webinar) format; or an online instructor-led format. The formats require that the instructor be able to see the Respondent, verify the Respondent's identity, and confirm that the Respondent is present throughout the entirety of the course.

e. For a period three years from the Effective Date of the Settlement Agreement, Respondent shall be required to complete any additional required PE and/or CE in a format other than OSS.

f. Should Respondent apply for a new MLO license without having satisfied the education provision as set forth in this paragraph, that license application, as consented to by Respondent herein, shall be deemed denied and Respondent waives any hearing rights Respondent may have to contest such denial under the CFL, CRMLA, APA, CCP, or any other provision of law in connection with this matter.

8. <u>New Application for Licensure</u>. Any time after the six-month period has lapsed from
 the Effective Date of the Settlement Agreement; Respondent has paid the Penalty as set forth in the
 Settlement Agreement; and satisfied the education provision as set forth in the Settlement
 Agreement, Respondent may apply for a new MLO license with the understanding that the
 Commissioner reserves the right to fully investigate such application for licensure and may either
 approve or deny such application pursuant to the normal process for such licensing investigations.

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No license application described in this paragraph will be denied solely based on the facts,
 circumstances, or consensual resolution provided for in the Settlement Agreement. Respondent
 further acknowledges and agrees that Respondent must satisfy the education provision prior to
 submitting an application for a new MLO license.

9. <u>Revocation of License</u>. To the extent that Respondent engages in similar activity, which was the basis for the Settlement Agreement, Respondent affirmatively consents to the immediate revocation of the impacted MLO license. Respondent further agrees to waive Respondent' right to a hearing, and to any reconsideration, appeal, or other rights which may be afforded Respondent to contest such revocation of the impacted license under the CFL, CRMLA, APA, CCP, or any other provision of law, including the requirement that the Commissioner issue an accusation under Government Code section 11415.60.

10. <u>Full and Final Settlement</u>. The parties hereby acknowledge and agree that the Settlement Agreement is intended to constitute a full, final, and complete resolution of the activities alleged in the Accusation as identified herein. No further proceedings or actions will be brought by the Commissioner in connection with this matter, or any other provision of law, excepting any proceeding to enforce compliance with the terms of the Settlement Agreement.

11. <u>Information Willfully Withheld</u>. The Settlement Agreement may be revoked, and the Commissioner may pursue any and all remedies under the CFL against Respondent if the Commissioner discovers Respondent knowingly or willfully withheld information or misrepresented information used for and relied upon in this Settlement Agreement.

12. <u>Assisting Other Agencies</u>. The parties further acknowledge and agree that nothing in the Settlement Agreement shall limit the Commissioner's ability to assist any other agency (city, county, state, or federal) with any prosecution, administrative, civil, or criminal, brought by any such agency against Respondent or any other person based upon any of the activities alleged in this matter or otherwise.

26 13. <u>Binding</u>. The Settlement Agreement is binding on all heirs, assigns, or successors in
27 interest.

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Waiver, Amendments, and Modifications. The waiver of any provision of the

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Settlement Agreement shall not operate to waive any other provision set forth herein. No waiver,
 amendment, or modification of this Settlement Agreement shall be valid or binding unless it is in
 writing and signed by each of the parties.

15. <u>Headings and Governing Law</u>. The headings to the paragraphs of the Settlement Agreement are inserted for convenience only and will not be deemed a part hereof or affect the construction or interpretation of the provisions hereof. The Settlement Agreement shall be construed and enforced in accordance with and governed by California law.

16. <u>Full Integration</u>. The Settlement Agreement is the final written expression and the complete and exclusive statement of all the agreements, conditions, promises, representations, and covenants between the parties with respect to the subject matter hereof, and supersedes all prior or contemporaneous agreements, negotiations, representations, understandings, and discussions between and among the parties, their respective representatives, and any other person or entity, with respect to the subject matter covered hereby.

17. <u>No Presumption Against Drafter</u>. Each party acknowledges that he or she has had the opportunity to draft, review, and edit the language of the Settlement Agreement. Accordingly, the parties intend no presumption for or against the drafting party will apply in construing any part of the Settlement Agreement. The parties waive the benefit of Civil Code section 1654 as amended or corresponding provisions of any successor statute, which provide that in cases of uncertainty, language of a contract should be interpreted most strongly against the party who caused the uncertainty to exist.

18. <u>Mandatory Disclosure in Future Applications</u>. Respondent agrees to disclose the Settlement Agreement in any application for a license, permit, or qualification under the Commissioner's current or future jurisdiction.

24 19. <u>Voluntary Agreement</u>. Respondent enters into the Settlement Agreement voluntarily
25 and without coercion and acknowledges that no promises, threats, or assurances have been made by
26 the Commissioner, or any officer or agent thereof, about the Settlement Agreement.

27 20. <u>Notice</u>. Any notice required under the Settlement Agreement shall be provided to each
28 party at the following addresses:

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| 1 2 3 | Respondent: | Stephanie Arteaga 544 W. Mesa Avenue Rialto, California 92376 Sarteaga@lending3.com |
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| 4 | Commissioner: | Allard C Chu |
| 5 | | Senior Counsel Department of Financial Protection and Innovation |
| 6 7 | | 320 W. 4th Street, Suite 750 Los Angeles, California 90013 allard.chu@dfpi.ca.gov |
| 8 | 21. Authority to | <u>Execute</u> . Each signatory hereto covenants that he or she possesses all |
| 9 | | ority to sign and enter into the Settlement Agreement. |
| 10 | | A facsimile or electronic mail signature shall be deemed the same as an |
| 11 | original signature. | The shift of electronic man signature shart be deemed the same as an |
| 12 | | d. Respondent hereby acknowledges that the Settlement Agreement is |
| 13 | and will be a matter of publ | |
| 14 | - | te. The Settlement Agreement shall become final and effective when |
| 15 | | ivered by the Commissioner's agent via e-mail to Respondent at the |
| 16 | following email address: | Sarteaga@lending3.com |
| 17 | IN WITNESS WHE | REOF, the parties hereto have approved and executed this Settlement |
| 18 | Agreement on the dates set | forth opposite their respective signatures. |
| 19 20 21 | | CLOTHILDE V. HEWLETT Commissioner of Financial Protection and Innovation |
| 22 | Detech Sentember 22, 2022 | D |
| 23 | Dated: September 22, 2022 | By MARY ANN SMITH |
| 24 | | Deputy Commissioner Enforcement Division |
| 25 | | |
| 26 | | STEPHANIE ARTEAGA |
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| 28 | Dated: September 16, 2022 | By STEPHANIE ARTEAGA, Respondent |
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| 1 | Approved as to Form and Content |
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| 2 | By |
| 3 | Adeline Tungate, Esq. |
| 4 | Geraci Law Firm Attorneys on behalf of |
| 5 | Stephanie Arteaga |
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