



## 7-Day Extension to Submit Comments Regarding Notice of Modifications to Proposed Regulations under the California Consumer Financial Protection Law (CCFPL): Consumer Complaints and Inquiries (PRO 03-21)

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On May 20, 2022, the Department of Financial Protection and Innovation published a Notice of Proposed Rulemaking (PRO 03-21) regarding consumer complaints and inquiries under the California Consumer Financial Protection Law.

On December 22, 2022, the Department issued a Notice of Modifications to PRO 03-21 stating comments are due Friday, January 13, 2023.

Due to the holiday season and to accommodate the requests of interested parties, the Department is now extending the deadline to submit comments by another seven days.

**The new deadline to submit comments is Friday, January 20, 2023.**

Please submit comments regarding the modifications to the proposed rules and comments regarding their economic impact by any of the following methods:

- Via e-mail to: [regulations@dfpi.ca.gov](mailto:regulations@dfpi.ca.gov) with a copy to [David.Bae@dfpi.ca.gov](mailto:David.Bae@dfpi.ca.gov). Identify the comments as "PRO 03-21" in the subject line.
- Via postal mail addressed to: Department of Financial Protection and Innovation, Attn: Araceli Dyson, 2101 Arena Blvd., Sacramento, CA 95834.

Links to the Notice of Modification and to the Proposed Text are provided below:

- [<PRO 03-21 - Notice of Modification \(PDF\)>](#)
- [<PRO 03-21 - Proposed Modifications to the Text \(blacklined changes to the initially noticed text\) \(PDF\)>](#)
- [<PRO 03-21 - Modified Text \(clean version provided as a courtesy\) \(PDF\)>](#)

NOTE: To ensure you receive future notices about CCFPL rulemaking, visit [www.dfpi.ca.gov](http://www.dfpi.ca.gov) and select the "Subscribe" button at the bottom of the page.

After logging in, select the California Consumer Financial Protection Law Regulations list under the Regulations category.