1	CLOTHILDE V. HEWLETT		
2	Commissioner MARY ANN SMITH		
3	Deputy Commissioner		
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9	Attorneys for Complainant		
10	BEFORE THE DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION		
11	OF THE STATE OF CALIFORNIA		
12			
13	In the Matter of:		
14	THE COMMISSIONER OF FINANCIAL	ACCUSATION IN SUPPORT OF ORDER	
15	PROTECTION AND INNOVATION,	BARRING DANIELLE RENEE MARTINEZ FROM ANY POSITION OF EMPLOYMENT,	
16	Complainant,	MANAGEMENT, OR CONTROL OF ANY ESCROW AGENT PURSUANT TO	
17	v.	FINANCIAL CODE SECTION 17423	
18	DANIELLE RENEE MARTINEZ,		
19			
20	Respondent.		
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22	Complainant, the Commissioner of Financial Protection and Innovation (Complainant or		
23	Commissioner), is informed and believes, and based upon such information and belief, alleges		
24	and charges Respondent as follows:		
25	I.		
26	<u>Introduction</u>		
27	Respondent Danielle Renee Martinez (Martinez) was an escrow officer at		
28	EscrowQuick, Inc. (EscrowQuick), a licensed escrow agent.		
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2. The Commissioner brings this action to bar Martinez pursuant to Financial Code section 17423 because Martinez has violated Financial Code section 17414, subdivision (a)(1) by disbursing escrow funds without authorization; Financial Code section 17414, subdivision (a)(2) by creating or altering closing statements to conceal unauthorized disbursements; California Code of Regulations, title 10, section 1738 for disbursing trust funds without instructions; and California Code of Regulations, title 10, section 1738.2 for failure to follow written instructions.

II.

Jurisdiction

- 3. The Commissioner has jurisdiction over the licensing and regulation of persons and entities engaged in the business of receiving escrows for deposit or delivery under the Escrow Law (Fin. Code, § 17000 et seq.) (Escrow Law). The Commissioner is authorized to administer and enforce the Escrow Law and the rules and regulations promulgated in title 10 of the California Code of Regulations (CCR).
- 4. The Commissioner brings this action under Financial Code section 17423, subdivision (a)(1) to bar Martinez from any position of employment, management, or control of any escrow agent.

III.

Statement of Facts

- 5. On or about August 26, 2022, EscrowQuick notified the Department of Financial Protection and Innovation (Department) that Martinez had issued two checks to herself without authorization totaling \$875.00 from escrow file 22-1604-DM.
- 6. Upon discovering the unauthorized disbursements, EscrowQuick conducted an internal audit of all the escrow files handled by Martinez from July 1, 2020 to August 19, 2022, Martinez's date of termination from EscrowQuick.
- 7. EscrowQuick's internal audit revealed Martinez made numerous unauthorized disbursements from 73 escrow files that she had processed in the total amount of \$22,185.00, and altered or falsified closing statements to conceal the fraudulent disbursements.
 - 8. Thereafter, EscrowQuick paid the principals and appropriate parties affected by

the theft caused by Martinez's fraudulent disbursements to correct the trust shortages and unpaid invoices.

- 9. The Department conducted a special examination and reviewed the internal audit, which revealed that Martinez, without authorization, paid herself fees for services that she did not perform, took fees that belonged to third-party notaries or other parties, altered statements by charging the principals to the escrow fees without performing services, inflated courier fees, and took escrow fees belonging to EscrowQuick.
- 10. Below are some examples of the unauthorized disbursements made by Martinez: Escrow file 21-1025-DM
- 11. Escrow 21-1025-DM was opened on January 6, 2021 and closed on February 1, 2021.
- 12. On February 1, 2021, Martinez altered the Borrower Statement to show that the notary/signing fee of \$300.00 was to be paid to Martinez, instead of the notary that was authorized to perform the work and actually performed the work.
- 13. Martinez issued a check in the amount of \$300.00 to herself for performing notary/signing services. The check cleared the bank on February 5, 2021.
- 14. There is no evidence in this escrow file showing that Martinez performed the notary/signing services for the principals.
- 15. Martinez took this payment or fee for herself without authorization, and altered the final closing statement without authorization, in violation of Financial Code section 17414 and title 10 CCR sections 1738 and 1738.2.

Escrow 21-2318-DM

- 16. Escrow 21-2318-DM was opened on May 11, 2021 and closed on July 27, 2021.
- 17. On July 28, 2021, one day after this escrow was closed, Martinez altered the Borrower Statement to show that the notary/signing fee of \$250.00 would be paid to her, instead of the notary that was authorized to perform the work and actually performed the work.
- 18. Martinez issued a check for \$250.00 to herself. The check cleared the bank on July 30, 2021.

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- 19. There is no evidence in this escrow file showing that Martinez performed the notary/signing services for the principals.
- 20. Martinez took this payment or fee without authorization, and altered the final closing statement without authorization, in violation of Financial Code section 17414 and title 10 CCR sections 1738 and 1738.2.

Escrow 21-2800-DM

- 21. Escrow 21-2800-DM was opened on June 21, 2021, and closed on September 13, 2021.
- 22. Martinez inflated title charges on the closing statement for this escrow by adding unauthorized wire/overnight/courier fees that were not performed and were not charged by the title company resulting in an overcharge of \$350.00 in this escrow.
- 23. On September 12, 2021, Martinez issued a check to herself for \$350.00 for the unauthorized wire/overnight/courier fees, which cleared the bank on September 13, 2021.
- 24. There is no evidence that Martinez performed any wire/overnight/courier services on behalf of Chicago Title.
- 25. Martinez took this payment or fee without authorization, and altered the final closing statement without authorization, in violation of Financial Code section 17414 and title 10 CCR sections 1738 and 1738.2.

Escrow 21-3991-DM

- 26. Escrow 21-3991-DM was opened on December 14, 2021, and closed on January 12, 2022.
- 27. Martinez altered the final settlement statement to show that the notary/signing fee of \$200.00 would be paid to her, instead of the notary that was authorized to perform the work and actually performed the work. She also added to the final settlement statement an unauthorized messenger fee of \$200.00 to be paid to her.
- 28. On January 8, 2022, Martinez issued two checks to herself for the total amount of \$400.00 for the notary/signing and messenger services that she did not perform. The checks cleared the bank on January 10, 2022.

- 29. There is no evidence in this escrow file showing that Martinez performed the notary/signing or messenger services.
- 30. Martinez took these payments or fees without authorization, and altered the final closing statement without authorization, in violation of Financial Code section 17414 and title 10 CCR sections 1738 and 1738.2.

Escrow 22-1567-DM

- 31. Escrow 22-1567-DM was opened on June 7, 2022, and closed on July 29, 2022.
- 32. Martinez falsified the final settlement statement to show extra notary/signing fees and messenger/delivery fees in the total amount of \$1,000.00 to be paid to her for services that she did not perform. As a result, the principals of this escrow were overcharged \$1,000.00.
- 33. Martinez issued three checks to herself in the total amount of \$1,000.00. Two of the checks cleared the bank on July 26, 2022, and the third check cleared on August 1, 2022.
- 34. There is no evidence showing that Martinez performed any notary/signing or messenger/delivery services.
- 35. Martinez took these payments or fees without authorization, and altered the final closing statement without authorization, in violation of Financial Code section 17414 and title 10 CCR sections 1738 and 1738.2.

Escrow 22-1577-DM

- 36. Escrow 22-1577-DM was opened on June 13, 2022, and closed on July 5, 2022.
- 37. Martinez altered the final settlement statement to show that signing/document and delivery/messenger fees in the total amount of \$805.00 would be paid to her for services that she did not perform. As a result, the principals of this escrow were overcharged \$805.00, and this escrow incurred a shortage.
- 38. Martinez issued three checks to herself in the total amount of \$805.00. Two of the checks cleared the bank on June 29, 2022, and the third check cleared the bank on July 8, 2022.
- 39. Martinez took these payments or fees without authorization, and altered the final closing statement without authorization, in violation of Financial Code section 17414 and title CCR sections 1738 and 1738.2.

Escrow file 22-1604-DM

- 40. Escrow 22-1604-DM was opened on June 24, 2022, and closed on August 5, 2022.
- 41. Martinez took the \$775.00 settlement agent fee that belonged to EscrowQuick, and overcharged the buyer \$100.00 as her own miscellaneous fee without authorization and without performing any notary/signing or delivery services. As a result, EscrowQuick took a loss of \$775.00 for its own escrow fees, and the escrow file had a shortage of \$100.00 due to the fraudulent charge to the principal.
- 42. On August 4 and 8, 2022, Martinez issued two checks to herself totaling \$875.00. The checks cleared the bank on August 8 and 9, 2022.
- 43. There is no evidence in this escrow file showing that Martinez performed any notary/signing or delivery services.
- 44. Martinez took these payments or fees without authorization, in violation of Financial Code section 17414 and title 10 CCR sections 1738 and 1738.2.

IV.

Applicable Law

- 45. Financial Code section 17414 provides in pertinent part:
 - (a) It is a violation for any person subject to this division or any director, stockholder, trustee, officer, agent, or employee of any such person to do any of the following:
 - (1) Knowingly or recklessly disburse or cause the disbursal of escrow funds otherwise than in accordance with escrow instructions, or knowingly or recklessly to direct, participate in, or aid or abet in a material way, any activity which constitutes theft or fraud in connection with any escrow transaction.
 - (2) Knowingly or recklessly make or cause to be made any misstatement or omission to state a material fact, orally or in writing, in escrow books, accounts, files, reports, exhibits, statements, or any other document pertaining to an escrow or escrow affairs.

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- 46. Financial Code section 17423 provides in pertinent part:
 - (a) The commissioner may, after appropriate notice and opportunity for hearing, by order, censure or suspend for a period not exceeding 12 months, or bar from any position of employment, management, or control any escrow agent, or any other person, if the commissioner finds either of the following:
 - (1) That the censure, suspension, or bar is in the public interest and that the person has committed or caused a violation of this division or rule or order of the commissioner, which violation was either known or should have been known by the person committing or causing it or has caused material damage to the escrow agent or to the public.

. . . .

- (b) Within 15 days from the date of a notice of intention to issue an order pursuant to subdivision (a), the person may request a hearing under the Administrative Procedure Act (Chapter 5 (commencing with Section 11500) of Division 3 of Title 2 of the Government Code). Upon receipt of a request, the matter shall be set for hearing to commence within 30 days after such receipt unless the person subject to this division consents to a later date. If no hearing is requested within 15 days after the mailing or service of such notice and none is ordered by the commissioner, the failure to request a hearing shall constitute a waiver of the right to a hearing.
- (c) Upon receipt of a notice of intention to issue an order pursuant to this section, the person who is the subject of the proposed order is immediately prohibited from engaging in any escrow processing activities, including disbursing any trust funds in the escrow agent's possession, custody or control, and the financial institution holding trust funds shall be so notified by service of the notice, accusation and other administrative pleadings. The prohibition against disbursement of trust funds may be set aside, in whole or in part, by the commissioner for good cause.

. . .

- (e) Persons suspended or barred under this section are prohibited from participating in any business activity of a licensed escrow agent and from engaging in any business activity on the premises where a licensed escrow agent is conducting escrow business. This subdivision shall not be construed to prohibit suspended or barred persons from having their personal escrow transactions processed by a licensed escrow agent.
- 47. California Code of Regulations, title 10, section 1738, provides in pertinent part:
 - (a) All money deposited in such "trust" or "escrow" account shall be withdrawn, paid out, or transferred to other accounts only in accordance with the written escrow instructions of the principals to

the escrow transaction or the escrow instructions transmitted electronically over the Internet executed by the principals to the escrow transaction or pursuant to order of a court of competent jurisdiction.

48. California Code of Regulations, title 10, section 1738.2, provides:

An escrow agent shall use documents or other property deposited in escrow only in accordance with the written escrow instructions of the principals to the escrow transaction or the escrow instructions transmitted electronically over the Internet executed by the principals to the escrow transaction, or if not otherwise directed by written or electronically executed instructions, in accordance with sound escrow practice, or pursuant to order of a court of competent jurisdiction.

V.

Prayer

Based on the foregoing, the Commissioner finds that Danielle Renee Martinez has violated Financial Code section 17414 and California Code of Regulations, title 10, sections 1738 and 1738.2 by disbursing escrow funds without authorization, altering or falsifying closing statements to conceal the unauthorized disbursements, disbursing trust funds without instructions, and failing to follow written instructions.

WHEREFORE, IT IS PRAYED THAT, under Financial Code section 17423, Danielle Renee Martinez be barred from any position of employment, management or control of any escrow agent.

Dated: June 28, 2023 CLOTHILDE V. HEWLETT
San Diego, California Commissioner of Financial Protection and Innovation

By ______AFSANEH EGHBALDARI
Senior Counsel
Enforcement Division

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