

UNLICENSED MONEY TRANSMITTER COMPLAINT

DBO-2120 (Rev. 10-18)

**COMPLAINT REGARDING UNLICENSED MONEY TRANSMITTER****Information Regarding Unlicensed Money Transmitter**

Name and Office Address

Telephone_____

Contact Person_____

Your Personal Information

Your Name and Address

Your Email Address_____

Your Telephone_____

Your Fax number_____

Your Employer_____

How and when did you become aware of this money transmitter? Describe everything you personally observed about the conduct of its money transmission business. Submit copies of the following documents with this form: receipts, advertisements, photographs of money transmitter's offices and brochures that show the person or company complained of is engaged in the business of transmitting money.

Are you willing to appear in court to testify to the foregoing? Yes No

Your Signature_____ Date_____

Please complete and mail this form and related documents to the address below.

Department of Business Oversight
Attn: Consumer Services
1515 K Street, Suite 200
Sacramento, CA 95814-4052
Email: consumer.services@dbo.ca.gov
Phone#: 1-866-275-2677

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DBO's Privacy Notice on Collection

DBO Collects and Uses Personal Information: The DBO collects the information requested on this form as authorized by Financial Code sections 453, 454, 455 and 2039(e). The DBO uses this information to obtain information about potential unlicensed money transmitter companies that might be operating in the state of California. Use of the personal Information DBO collects is subject to limitations contained in the Information Practices Act of 1977 and other applicable state and federal laws.

Providing Personal Information Is Voluntary: You do not have to provide the personal information requested. If you do not want to provide personal information, such as your name, home address or home telephone number, you may remain anonymous. However, we may not be able to contact you or help resolve your issue.

When providing information or documents, please do not include unrequested personal information such as a Social Security number, driver's license number, or financial information.

DBO May Disclose Your Personal Information: We may share your personal information with other state departments, the federal government or law enforcement. Your personal information may also be disclosed:

- In response to a Public Records Act request, as allowed by the Information Practices Act.
- To another governmental agency as required by state or federal law.
- In response to a court or administrative order, a subpoena or a search warrant.

Your Access to Your Personal Information: You may review the records maintained by DBO that contain your personal information. To request access, contact: DBO Privacy Officer, 1515 K Street, Sacramento, CA 95814, (866) 275-2677.